

2016-2019 Yamhill Community Care Organization Strategic Plan



Yamhill Community Care Organization
Your Local Health Partner

VISION	A unified healthy community that celebrates physical, mental, emotional, spiritual and social well-being.
MISSION	Working together to improve the quality of life and health of Yamhill CCO members by coordinating effective care.
GUIDING PRINCIPLES	Cost Efficient Accountable Innovative Evidence-based Clinical Care Transparent Shared Responsibility Empowering Members Wellness Promotion Equity Stewardship

How to read the Focus Areas, Goals, and strategies of the 2016-19 Action Plan for Better Health:

- Each of the four Focus Areas has a goal
- Each goal has multiple objectives
- Each objective has multiple strategies

A goal is a broad, overarching outcome that is desired. An objective is a specific and measurable step taken to reach a goal. A strategy is how you are going to achieve your objective.

Focus Area 1	Focus Area 2	Focus Area 3	Focus Area 4
Health System Innovation	Meeting Community Needs	Yamhill CCO Operations	Future Innovations
Develop and implement a coordinated health care delivery model that integrates behavioral, physical and oral health care in order to achieve the Triple Aim.	Improve community wellness through proactive engagement and outreach with members, providers and other stakeholders.	Develop administrative infrastructures that support community collaboration and community wide access to high quality coordinated care.	To continually assess the organization for strengths, weaknesses, opportunities, and threats (SWOT).
Objectives: Integrate Physical, Dental and Behavioral Health across the system	Objectives: Observe the CHA & Implement the CHIP	Objectives: Strengthen Collective Impact Focus	Objectives: Be aware of future issues and innovation

<ul style="list-style-type: none"> Integrate behavioral health with primary care and Maternal Medical Home 	<ul style="list-style-type: none"> Quarterly review/revision of CHIP 	<ul style="list-style-type: none"> Develop Bridging for Health 	<ul style="list-style-type: none"> Longer term initiatives and future innovation
<ul style="list-style-type: none"> Integrate oral health initiatives into primary care and YCHHS locations 	<ul style="list-style-type: none"> Submission of annual CHIP report to OHA 	<p>Objectives: Effective Administration of Yamhill CCO</p>	<ul style="list-style-type: none"> The future workforce
<ul style="list-style-type: none"> Increase number of PCPCH clinic designations 	<ul style="list-style-type: none"> Develop social media interactions 	<ul style="list-style-type: none"> Meet OHA contract obligations 	<ul style="list-style-type: none"> Evaluating threats & opportunities on a regular basis
<p>Objectives: Health Home Model</p>	<ul style="list-style-type: none"> Develop ELC and Parent Advisory Group 	<p>Objectives: Utilize data resources to inform administrative practices</p>	<ul style="list-style-type: none"> Annual or regular check-ins on strategic plans
<ul style="list-style-type: none"> Expand curriculum of PCPCH Learning Collaborative 	<ul style="list-style-type: none"> Revamp method of assigning members to a Health Home 	<ul style="list-style-type: none"> Develop data warehouse 	<ul style="list-style-type: none"> Consideration of Health Strategy and Innovations Officer position
<ul style="list-style-type: none"> Expand Care Coordination (CHW/Transitions of Care) 	<ul style="list-style-type: none"> Increase member outreach 	<ul style="list-style-type: none"> Utilize actionable data for public health initiatives 	<ul style="list-style-type: none"> Medicare, PEBB/OEBB, other commercial insurance
<ul style="list-style-type: none"> Increase member engagement (% of members seen in last 12 months) 	<p>Objectives: Cultural Competency, Health Literacy & Health Equity</p>	<p>Objectives: Workforce Development/Change Management</p>	<ul style="list-style-type: none"> Care Coordination/transitions of care for multi-mixed payers
<ul style="list-style-type: none"> Increase % of clinics designated as PCPCH 	<ul style="list-style-type: none"> Continuation of Member and Provider education programs Implement Member 101 	<ul style="list-style-type: none"> LEAN for healthcare BOD, CAC, CAP, and ELC development 	<ul style="list-style-type: none"> Long Term Care Integration Urgent Care feasibility
<p>Objective: Alternative Payment Methodology</p>		<p>Objectives: Financial Planning</p>	
<ul style="list-style-type: none"> Implement version 2.0 of APM 			
<ul style="list-style-type: none"> Develop Maternal Medical Home APM 		<ul style="list-style-type: none"> Relationship development with community stakeholders 	
<ul style="list-style-type: none"> Develop Dental APM 		<ul style="list-style-type: none"> Explore potential relationships with commercial plans 	
<p>Objectives: Information Technology</p>			
<ul style="list-style-type: none"> Use data-informed business decisions 			
<ul style="list-style-type: none"> Evaluation & Measurement are included in all areas of work 			
<ul style="list-style-type: none"> Use data analytics to drive appropriate utilization 			

Strategies	Strategies	Strategies	Strategies
<ul style="list-style-type: none"> Explore potential of having a BH Home with integrated primary care 	<ul style="list-style-type: none"> Implement member survey 	<ul style="list-style-type: none"> Talent recruitment and development 	
<ul style="list-style-type: none"> Evaluate the method of assigning members to a PCPCH 	<ul style="list-style-type: none"> Implement Communications Strategy 	<ul style="list-style-type: none"> Develop local administrative team in order to fulfill our contractual obligations to OHA 	
<ul style="list-style-type: none"> Develop a Risk Stratification system 	<ul style="list-style-type: none"> Employ bi-lingual/bi-cultural staff 	<ul style="list-style-type: none"> Evaluate what CCO operational functions should be done locally to serve the community need 	
<ul style="list-style-type: none"> Develop plan to strengthen Team-based care systematically 	<ul style="list-style-type: none"> Member education for appropriate utilization of care 		
<ul style="list-style-type: none"> Develop a plan to strengthen Quality Pool (P4P) performance based distribution 	<ul style="list-style-type: none"> Fully implement Service Integration Teams 		
<ul style="list-style-type: none"> Develop a plan to implement metrics-based incentives & payments to DCOs 	<ul style="list-style-type: none"> Consider development of Oral Health Coalition improvement plan 		
<ul style="list-style-type: none"> Implement PreManage 			
<ul style="list-style-type: none"> Implement Metric Manager 			
<ul style="list-style-type: none"> Investigate documentation systems for Community Health Hub 			
<ul style="list-style-type: none"> Assess use of patient portals 			
<ul style="list-style-type: none"> Develop dashboards and SharePoint 			
<ul style="list-style-type: none"> Develop Business Intelligence tools 			