



Yamhill Community Care does not discriminate.

Yamhill Community Care (YCCO) must follow state and federal civil rights laws. We cannot treat people unfairly in any of our programs or activities because of a person's:

- Age
- Gender identity
- Race
- Sexual orientation
- Color
- Marital status
- Religion
- Disability
- National origin
- Sex

Everyone has a right to enter, exit and use buildings and services. They also have the right to get information in a way they understand. This includes receiving written material in other formats that work for you (large print, audio, Braille, etc).

If you don't speak English, this also includes free interpretation services and written information/material in the language you speak. YCCO will make reasonable changes to policies, practices and procedures by talking with you about your needs.

To report concerns or to get more information, please contact our Grievance Coordinator one of these ways:

- Phone (toll-free): 1-855-722-8205 (TTY/TDD: 7-1-1)
- Mail: Yamhill Community Care Organization
Attn: Grievance Coordinator
PO Box 4158
Portland, OR 97208

You also have a right to file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights.

Contact that office one of these ways:

- Web: www.hhs.gov
- Online Complaint Portal: <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>
- Email: OCRComplaint@hhs.gov
- Phone: 1-800-368-1019, 1-800-537-7697 (TDD)
- Mail: Centralized Case management Operations
US Department of Health and Human Services
200 Independence Ave. SW
Room 509F HHH Bldg.
Washington, D.C. 20201

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-722-8205 (TTY: 1-800-735-2900).

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-722-8205 (TTY: 1-800-735-2900).

Chinese: 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電1-855-722-8205 (TTY: 1-800-735-2900)。

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-855-722-8205 (телетайп: 1-800-735-2900).

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-855-722-8205 (TTY: 1-800-735-2900). 번으로 전화해 주십시오

Ukrainian: УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-855-722-8205 (телетайп: 1800-735-2900).

Japanese: 注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。1-855722-8205 (TTY:1-800-735-2900) まで、お電話にてご連絡ください。

Arabic:

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-855-722-8205 (رقم هاتف الصم والبكم: 1-800-735-2900).

Romanian: ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-855-722-8205 (TTY: 1-800-735-2900).

Cambodian: របៀបចំ: បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសាខ្មែរមិនគិតថ្លៃ ឮ គឺអាចមានសំរាប់ប្រើអ្នក។ ចូរ ទូរស័ព្ទ 1-855-722-8205 (TTY: 1-800-735-2900)។

Oromo: XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-855-722-8205 (TTY: 1-800-735-2900).

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-722-8205 (TTY: 1-800-735-2900).

Farsi:

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-855-722-8205 (TTY: 1-800-735-2900) تماس بگیرید.

French: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-855-722-8205 (ATS: 1-800-735-2900).

Thai: เรียน: ถ้ คุณพูด ภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-855-722-8205 (TTY: 1-800-735-2900).