

Yamhill Community Care (YCCO) Overview of Outpatient Services Levels of Care

The following is a general overview of the different “levels” of care for the YCCO behavioral health outpatient system. The use of “level” language is a method of communication that allows practitioners and other involved parties to understand the overall acuity of the YCCO members needs and the intensity of the services. While the level of care language is helpful, it is important to remember that each member’s needs are unique and some members may move between levels as their clinical needs change. *Note:* This document is meant to be a quick reference guide and is not meant to replace the more detail Level of Care document.

General Presentation

	Level A	Level B	Level C	Level D
Hospitalization	No Recent History	No Recent History	History in Past 2 Years	Recent
Danger to self or others	No Imminent	No Imminent	May Have Episodes	Episodic +/-or Elevating
Crisis Management Needs	Likely None	Minimal to None	Minimal to Moderate	Moderate to Frequent
Structures and supports	Good	Fair to Good	Fair to Limited	Limited to None
Functional Impairment	Slight	Moderate	Serious	Severe
Intensity of Treatment Needed	Low	Low	Moderate	High
Care Coordination Needs	None to Minimal	Minimal	Moderate	Substantial

Typical Service Array (I: Infrequent, V: Varies, C: Common, or N/A)

	Level A	Level B	Level C	Level D
Assessment/Diagnosis	C	C	C	C
Crisis Intervention, as needed	I	I	V	C
Individual Therapy	C	C	C	C
Family Therapy	V	V	V	V
Case Management / Coordination of Care	I	V	C	C
Medication Management	I	I	V	C
Skills Training	I	I	V	C
Intensive Specialty Services (e.g. ACT, EASA, Wraparound, IIBHT)	N/A	N/A	N/A	C
Peer Services	N/A	I	V	C
Dual Diagnosis Services (MH & SUD)	I	V	V	V