



Yamhill Community Care Does Not Discriminate

Yamhill Community Care (YCCO) must follow state and federal civil rights laws. We cannot treat people unfairly in any of our programs or activities because of a person's:

- Age
- Color
- Disability
- Sexual orientation
- Gender identity
- Marital status
- National origin
- Health status and need for services
- Race
- Religion
- Sex

All have a right to go in and exit buildings and get services. Also, the right to get free interpretation or written info in their language, large print, braille, or other format.

If you feel you were treated unfairly for any of the reasons above, you can contact any of the following:

YCCO

To report concerns, get help filing a grievance, or to get more info, contact our Grievance Specialist.

- Phone (toll-free): 1-833-257-2192 (TTY/TDD: 711)
- Email: complaints@yamhillcco.org
- Website: www.yamhillcco.org
- Mail: Yamhill Community Care Organization
Attn: Grievance Specialist
PO Box 5490
Salem, OR 97304

If you want to put your complaint in writing you can mail, email, or fax us a letter. You can also use a form it is on our website here <https://yamhillcco.org/members/documents-and-forms/> and send it to YCCO. You do not have to have a form you can write a letter or email.

Oregon Health Authority (OHA) Civil Rights

- Phone: (844) 882-7889, 711 TTY
- Web: <https://www.oregon.gov/OHA/EI/Pages/index.aspx>
- Email: OHA.PublicCivilRights@odhsoha.oregon.gov
- Mail: Office of Equity and Inclusion Division
421 SW Oak St., Suite 750
Portland, OR 97204

Bureau of Labor and Industries Civil Rights Division

- Phone: (971) 673-0764, 711 TTY
- Web: <https://www.oregon.gov/boli/civil-rights/Pages/default.aspx>
- Email: boli_help@boli.oregon.gov
- Mail: Bureau of Labor and Industries Civil Rights Division
800 NE Oregon St., Suite 1045
Portland OR 97232



U.S. Department of Health and Human Services Office for Civil Rights (OCR)

- Web: <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>
- Phone: (800) 368-1019, (800) 537-7697 (TDD)
- Email: OCRComplaint@hhs.gov
- Mail: Office for Civil Rights
200 Independence Ave. SW, Room 509F, HHH Bldg.
Washington, DC 20201

You can get this letter in other languages, large print, Braille, or a format you prefer. You can also ask for an interpreter. This help is free. Call 855-722-8205 or TTY 711. We accept relay calls.