



Provider Newsletter

Yamhill Community Care (YCCO) would like to share the following important information and updates for Providers:

New Updates & Reminders!

YCCO Provider Handbook 2025 is Now Available

The [Yamhill CCO Provider handbook](#) is a resource that contains information on your responsibilities as a Yamhill CCO network Provider, health plan benefit information, and required policies and procedures.

2025 YCCO Provider Handbook

Community Resources & Trainings

- [May 22 Free Community Baby Shower in Newberg for New and Expecting Parents.](#)
- [Free Pop-Up Dental Clinic Open to all Residents of Yamhill County-Kids Welcome Tuesday June 17 & 24 from 11 a.m. to 4 p.m.](#)

FREE CEUs & Trainings

- [YCCO 2025 Free CEU's Trainings](#)
 - [Behavioral Health & Aging 101 Free On Demand Virtual Training Modules](#)
 - [What You Want to Know Wednesday 3.0 Summer Speaker Series](#)
 - [Behavioral Health & Aging Conference \(Sept. 16-17\).](#)
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Act Fast: May 30 Deadline is Approaching for the YCCO HRSN CCBF!

The deadline to apply for the YCCO Health Related Social Needs (HRSN) Community Capacity Building Funds (CCBF) 2025 is quickly approaching

on **May 30, 2025!**

These funds support community partners who would like to enroll as Medicaid providers to deliver social needs benefit services in the areas of climate, housing, nutrition, and outreach & engagement.

Agencies may apply for any of the CCBF domains, but YCCO has identified the following priority areas:

- Outreach and engagement providers
- Nutrition education providers
- Housing providers

Important Details:

- Deadline to Apply: May 30, 2025 by 11:59 p.m.
- Application Method: Download your [application](#) & [budget worksheet](#), and email it to hrsnteam@yamhillcco.org.

Need help with your application? Watch our Technical Assistance Webinar to get insights from our team and answers to frequently asked questions.

- [Watch the Webinar](#)
- [Access the Webinar PPT Deck](#)

Questions:

Email hrsnteam@yamhillcco.org

Standing Items and Reminders

YCCO seeks an OB/Gyn or women's health provider to join the credentialing committee

YCCO Seeks Physician Advisors for Credentialing Committee—Join Us in Strengthening Provider Standards!

Yamhill Community Care (YCCO) recently internalized health plan provider/facility credentialing and contracting activities. The Credentialing Committee is recruiting external physician advisors to assist in their efforts, and we have some specific provider types that we would like to recruit.

They include the following:

- ☑ Physician, Family Planning Obstetrics/Gynecology
- ☑ Physician, Hospitalist ☑ Physician, Psychiatry

We anticipate a one-hour commitment, every other month.



Anyone interested should reach out to Dr. Frank DiTirro at fditirro@yamhillcco.org

Provider Reconsiderations and Appeals Process

You can ask YCCO for a reconsideration of your prior authorization request or claim denial.

A reconsideration is also called a provider appeal. All the information you need to know to submit for reconsideration is located below.

Time Frame:

Claim Denials: Reconsideration must be received within 60 days from the date of the claim denial.

Preauthorization Denials: Reconsideration must be received within 60 days from the date of the claim denial. YCCO has 60 days to process your request, you will receive a fax with the resolution of your provider appeal/reconsideration. Reconsiderations received outside of the time frame will not be accepted.

Access the Form and Required Documentation:

You must submit the [YCCO Provider Appeal/Reconsideration Form](#) and submit it with the required documentation for your request.

Chart notes are required for all prior authorization denials and for claims that are denied for no prior authorization.

You submit your form and documentation one of the following ways:

YCCO Appeal and Grievance Department:

Fax: 503.765.9675

Email: provider.appeals@yamhillcco.org

(Remember to send your request with Secure in the subject line to protect member HIPAA.)

Invitation to Meaningful Language Access Metric Technical Assistance / Office Hours

YCCO invites you to bring your questions and concerns about language access service and data collection, particularly as it relates to the OHA metric and the data requests you are receiving from us.

- Need help understanding the spreadsheet template?
- Wondering why we're asking for this information?
- Have questions about how to share the data more effectively?

We will be available the **first Wednesday of the month at noon** to answer questions you may have regarding language access.

First Wednesdays at 12:00 PM

Meeting ID: 275 360 845 694

Passcode: CE2Fj77i

For more information, email QualityImprovement@yamhillcco.org.

Become a Health Care Interpreter with YCCO Reimbursement Program

YCCO offers up to \$800 in reimbursement funds to cover training costs, plus an additional \$1,000 bonus, up to two staff members per agency, when you become an OHA Certified or Qualified Health Care Interpreter. For more information or to apply for this opportunity, contact providerrelations@yamhillcco.org.

YCCO Offers FREE Language Proficiency Testing

YCCO has partnered with ALTA Language Services, Inc. to provide FREE language proficiency testing for primary performing (rendering) providers who offer services to YCCO members in a language other than English or in sign language. To take advantage of this opportunity, email YCCO's Quality Improvement Team the provider's full name, email, professional role, and the language to be tested at qualityimprovement@yamhillcco.org.

OHA Health Care Interpreter Registry

Bookmark this resource! OHA has a searchable database of Health Care Interpreters: <https://hciregistry.dhsoha.state.or.us/Search>

This database is updated monthly and will only include interpreters who are currently active with effective certification/qualification and want to be publicly searchable with their contact information.

For policies and forms, visit our [website today](#).

Send a message to YCCO

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