



## Provider Newsletter

Yamhill Community Care (YCCO) would like to share the following important information and updates for Providers:

### YCCO Seeks **Physician Advisors** for Credentialing Committee—Join Us in **Strengthening Provider Standards!**

Yamhill Community Care (YCCO) recently internalized health plan provider/facility credentialing and contracting activities. The Credentialing Committee is recruiting external physician advisors to assist in their efforts, and we have some specific provider types that we would like to recruit.

They include the following:

- ☒ Physician, Family Planning
- ☒ Physician, Hospitalist
- ☒ Obstetrics/Gynecology
- ☒ Physician, Psychiatry

We anticipate a one-hour commitment, every other month.

Anyone interested should reach out to Dr. Frank DiTirro at [fditirro@yamhillcco.org](mailto:fditirro@yamhillcco.org)



## How to Request HRSN Benefits

To request the HRSN Benefit, fill out the PA form for the specific benefit requested:

- \* **NEW UPDATED FORM:** [Housing](#)
- [Climate](#)
- [Nutrition](#)

**Relevant clinical documentation must accompany all HRSN requests.**

When submitting a Housing request, you must include:

- **proof of income (from the last two months)**
- **lease agreement**
- **if submitting for Home Modifications/Remediation, include the [Scope of Work form](#).**
- **clinical documentation of member's primary medical or behavioral health conditions.**
- **eviction notice, if relevant.**

Missing or incomplete information will delay the HRSN PA process. Complete all lines on the PA form regarding Eligibility Criteria and for the type of services being requested.

## YCCO Helpful Tips and Reminders

### Provider Notice: YCCO Experiencing Processing Delays Related to Behavioral Health Claims

YCCO is experiencing processing delays related to Behavioral Health claims. We are working to address the related issues and distribute payments as soon as possible. For further assistance, please reach out to [ProviderRelations@yamhillcco.org](mailto:ProviderRelations@yamhillcco.org) and include your provider information and specific examples for assistance.

### When reaching out to YCCO, please use the following:

- Provider roster changes (adds, terms, location updates, name changes) and credentialing related questions including status, email: [credentialing@yamhillcco.org](mailto:credentialing@yamhillcco.org)
- Contracting questions email: [providercontracting@yamhillcco.org](mailto:providercontracting@yamhillcco.org)
- Claims questions, first go through CIM. Additional support can be provided by emailing [providerrelations@yamhillcco.org](mailto:providerrelations@yamhillcco.org)

### YCCO Spring RFP 2025 Online Application Portal is Now Open

Yamhill Community Care (YCCO) is excited to announce that the Spring Request for Proposals (RFP) 2025 Online Portal is **now open**! Over \$650,000 in funding is available to support local nonprofits and organizations dedicated to improving community well-being. **The deadline for applications is April 11, 2025.**

Eligible nonprofits, government agencies, Tribes, and publicly funded organizations are encouraged to apply for funding to support initiatives that address key health and social needs in Yamhill County and surrounding areas. Applications will be evaluated based on their alignment with CHIP goals and to create lasting, positive changes.

#### How to Apply:

Local organizations are encouraged to visit our website at [yamhillcco.org/community-programs/funding-opportunities/](https://yamhillcco.org/community-programs/funding-opportunities/) to access the online application portal, view eligibility, and watch the technical webinar for support.

#### Seeking Volunteers:

YCCO is also recruiting members for our Ad Hoc Review Committee (AHRC) to evaluate the RFPs submitted. This committee consists of community members, and the purpose is to bring the community's perspective to our review process.

Committee members will review up to six applications for this year's Spring RFP and will be compensated \$40 per application if they meet eligibility criteria. The committee will review applications on a rolling basis from 4/12/25 until 5/2/25. Sign up today: <https://www.surveymonkey.com/r/T352DCG>

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## **Invitation to Meaningful Language Access Metric Technical Assistance / Office Hours**

YCCO invites you to bring your questions and concerns about language access service and data collection, particularly as it relates to the OHA metric and the data requests you are receiving from us.

- Need help understanding the spreadsheet template?
- Wondering why we're asking for this information?
- Have questions about how to share the data more effectively?

We will be available the **first Wednesday of the month at noon** to answer questions you may have regarding language access.

### **First Wednesdays at 12:00 PM**

Meeting ID: 275 360 845 694

Passcode: CE2Fj77i

For more information, email [QualityImprovement@yamhillcco.org](mailto:QualityImprovement@yamhillcco.org).

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## **Become a Health Care Interpreter with YCCO Reimbursement Program**

YCCO offers up to \$800 in reimbursement funds to cover training costs, plus an additional \$1,000 bonus, up to two staff members per agency, when you become an OHA Certified or Qualified Health Care Interpreter. For more information or to apply for this opportunity, contact [providerrelations@yamhillcco.org](mailto:providerrelations@yamhillcco.org).

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## **YCCO Offers FREE Language Proficiency Testing**

YCCO has partnered with ALTA Language Services, Inc. to provide FREE language proficiency testing for primary performing (rendering) providers who offer services to YCCO members in a language other than English or in sign language. To take advantage of this opportunity, email YCCO's Quality Improvement Team the provider's full name, email, professional role, and the language to be tested at [qualityimprovement@yamhillcco.org](mailto:qualityimprovement@yamhillcco.org).

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## **OHA Health Care Interpreter Registry**

Bookmark this resource! OHA has a searchable database of Health Care Interpreters: <https://hciregistry.dhsoha.state.or.us/Search>

This database is updated monthly and will only include interpreters who are currently active with effective certification/qualification and want to be publicly

searchable with their contact information.

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## Community Resources & Trainings

- [Yamhill County Community Resource Guide](#)
- [YCCO Behavioral Health Providers who Serve members 0-5 and their caregivers network list 2025.](#)

### FREE CEUs & Trainings

- [YCCO 2025 Free CEU's Trainings](#)
- [Trauma Informed Oregon TIO Courses and Trainings](#)
- [Center of Excellence for Behavioral Health in Nursing Facilities Virtual Education Events](#)
- [What You Want to Know Wednesdays 2.0: What You Want to Know Wednesdays 2.0 on March 12th.](#)
- [March 19-Understanding Dementia and Serious Mental Illness Training.](#)

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For policies and forms, visit our [website today.](#)

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