

## **Provider Newsletter**

Yamhill Community Care (YCCO) would like to share the following important information and updates for Providers:

## **YCCO Helpful Tips and Reminders**

# Provider Contracting and Credentialing Now Managed by YCCO

Attention providers: Contracting and credentialing with Yamhill Community Care (YCCO) has officially transitioned to an internal YCCO process. Until all required documents are received by contracting, Medicaid eligible providers and organizations will be paid at the DMAP Fee-for-Service rates. Submitting required documentation is essential for accurate contracting, credentialing and reimbursement. If you have any questions or need assistance, please reach out to the contracting team at <a href="mailto:providercontracting@yamhillcco.org">providercontracting@yamhillcco.org</a>. If you have credentialing questions or roster maintenance updates, please reach out to the credentialing team at <a href="mailto:credentialing@yamhillcco.org">credentialing@yamhillcco.org</a>.

# **Funding Opportunities Available from YCCO**

YCCO is excited to announce upcoming funding opportunities to support local programs that enhance community well-being! Our Spring 2025 Request for Proposals (RFP) launches March 3, 2025, offering funding for initiatives that align with our Community Health Improvement Plan (CHIP). Additionally, our Health-Related Social Needs (HRSN) Community Capacity Building Funds (CCBF) will be available April 1, 2025, helping community partners become Medicaid providers for essential services like housing, nutrition, climate support, and outreach.

□ Need guidance? Join our Technical Assistance Webinar to learn more about the Spring RFP on February 19, 2025, from 9:30 – 11:00 a.m. PST via Zoom!

Register now: Meeting Registration

For questions, email <u>funding@yamhillcco.org</u>. <u>Learn more about past grant recipients and start preparing your proposals today!</u>

New nutrition benefits to OHP members who qualify

Since Jan. 1, 2025, OHP offers new health-related social needs nutrition benefits. Health-related social needs (HRSN) are basic needs that affect a person's health.

As your Coordinated Care Organization (CCO) partner, YCCO is here to connect qualifying members with this valuable resource.

The HRSN nutrition benefits are:

#### Medically tailored meals (MTMs)

Medically tailored meals (MTMs) are for people with health conditions that need nutrition support to improve outcomes.

Here's how it works:

- A health care provider refers the member to a registered dietitian.
- If the dietitian's care plan confirms the need for MTMs, YCCO connects the member with a provider who prepares meals tailored to their medical needs.
- Meals are customized to help manage health conditions effectively.

#### **Nutrition education**

YCCO offers resources to help members make healthier choices and improve their overall well-being through better nutrition. Members who qualify can explore options such as classes, workshops, or one-on-one guidance.

#### Who Qualifies?

To qualify for these OHP nutrition benefits, members must:

- Be enrolled in the Oregon Health Plan (OHP).
- Meet specific requirements related to their life situation, health condition, and food insecurity after being screened by YCCO.

#### **Learn More**

To learn more about these nutrition benefits, visit our <u>YCCO HRSN Service Provider</u> Website.

# **How to Request HRSN Benefits**

To request the HRSN Benefit, fill out the PA form for the specific benefit requested:

- Climate
- Housing
- Nutrition

#### Relevant clinical documentation must accompany all HRSN requests.

When submitting a Housing request, you must include:

- proof of income (from the last two months)
- lease agreement
- if submitting for Home Modifications/Remediation, include the <a href="Scope of Work form">Scope of Work form</a>.
- clinical documentation of member's primary medical or behavioral health conditions.
- eviction notice, if relevant.

Missing or incomplete information will delay the HRSN PA process. Complete all lines on the PA form regarding Eligibility Criteria and for the type of services being requested.

Fax completed PA form and all necessary documentation to 503-850-9398.

Questions regarding any HRSN Benefit request, email: <a href="mailto:hrsnteam@yamhillcco.org">hrsnteam@yamhillcco.org</a>.

# Invitation to Meaningful Language Access Metric Technical Assistance / Office Hours

YCCO invites you to bring your questions and concerns about language access service and data collection, particularly as it relates to the OHA metric and the data requests you are receiving from us.

- Need help understanding the spreadsheet template?
- Wondering why we're asking for this information?
- Have questions about how to share the data more effectively?

We will be available the **first Wednesday of the month at noon** to answer questions you may have regarding language access.

#### First Wednesdays at 12:00 PM

Meeting ID: 275 360 845 694

Passcode: CE2Fj77i

For more information, email QualityImprovement@yamhillcco.org.

# Become a Health Care Interpreter with YCCO Reimbursement Program

YCCO offers up to \$800 in reimbursement funds to cover training costs, plus an additional \$1,000 bonus, up to two staff members per agency, when you become an OHA Certified or Qualified Health Care Interpreter. For more information or to apply for this opportunity, contact <a href="mailto:providerrelations@yamhillcco.org">providerrelations@yamhillcco.org</a>.

## **YCCO Offers FREE Language Proficiency Testing**

YCCO has partnered with ALTA Language Services, Inc. to provide FREE language proficiency testing for primary performing (rendering) providers who offer services to YCCO members in a language other than English or in sign language. To take advantage of this opportunity, email YCCO's Quality Improvement Team the provider's full name, email, professional role, and the language to be tested at <a href="mailto:qualityimprovement@yamhillcco.org">qualityimprovement@yamhillcco.org</a>.

### **OHA Health Care Interpreter Registry**

Bookmark this resource! OHA has a searchable database of Health Care Interpreters: https://hciregistry.dhsoha.state.or.us/Search

This database is updated monthly and will only include interpreters who are currently active with effective certification/qualification and want to be publicly searchable with their contact information.

## **Community Resources & Trainings**

- Yamhill County Health and Human Services' Programs and Service Guide Available in English and Spanish.
- Oregon ECHO Network (Extension for Community Health
  Outcomes) delivers and supports telementoring programs for clinicians
  and clinical teams to learn, share, and connect.
- YCCO Behavioral Health Providers who Serve members 0-5 and their caregivers network list 2025.

#### **FREE CEUs**

- March 19-Understanding Dementia and Serious Mental Illness Training.
- April 16 & May 14-YCCO's 2025 Documentation Trainings Series for Behavioral Health Providers.

For policies and forms, visit our website today.

Send a message to YCCO

Subscribe to our monthly YCCO Provider Newsletter





Yamhill Community Care | 807 NE Third St | McMinnville, OR 97128 US

<u>Unsubscribe</u> | <u>Update Profile</u> | <u>Constant Contact Data Notice</u>



Try email marketing for free today!