
2021 Progress Report

COMMUNITY HEALTH IMPROVEMENT PLAN



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Introduction

On behalf of Yamhill Community Care, this report details the priorities, progress, metrics, process, and barriers for its 2019-2024 Community Health Improvement Plan. Contact:

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Executive Summary

Yamhill Community Care (YCCO) has always been reliant on local feedback. YCCO is committed to understanding and reducing health disparities, promoting prevention practices, continuous quality improvement, and engaging with the Community Advisory Council and the community at large. The YCCO Community Health Improvement Plan represents a collaborative, listening-first process. It evolves as the community changes and is designed to be responsive to local need.

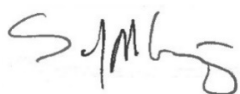
The Community Advisory Council is responsible for oversight of the CHIP. The Health Plan Operations Department is accountable for this deliverable. The overall goal of the YCCO CHIP is to improve wellness within the YCCO service area in collaboration with local partners, using a trauma-informed and equity lens. The six priority areas of the CHIP are as follows:

Oral health
Children and families
Trauma reduction and resiliency

Behavioral health
Access to care
Social determinants of health

The strategies to address the priority areas within the plan include initiatives to strengthen community partnerships and increase community awareness of both programs and prevention practices, as well as projects to connect community members to nutritious food, increase access to health care and health related services, and offer supports to children and families.

Regards,



Seamus McCarthy, PhD
President & CEO, Yamhill Community Care



Plan Background

Community Health Improvement Plan Vision

Our healthy community is accessible and inclusive, has diverse resources, and focuses on social determinants of health and trauma-informed care. Our healthy community provides and promotes regular preventative care, in partnership with medical providers, to support healthy families and individuals.

Health Equity Commitment: YCCO has adopted OHA's Health Equity Committee 2019 definition of Health Equity:

Oregon will have established a health system that creates health equity when all people can reach their full health potential and well-being and are not disadvantaged by their race, ethnicity, language, disability, gender, gender identity, sexual orientation, social class, intersections among these communities or identities, or other socially determined circumstances.

Achieving health equity requires the ongoing collaboration of all regions and sectors of the state, including tribal governments to address:

- *The equitable distribution or redistribution of resources and power; and*
- *Recognizing, reconciling, and rectifying historical and contemporary injustices.*

YCCO has committed to the following:

- fostering staff and committee understanding of equity's value, meaning, and impact in their everyday work and offering regular training, education, and support to elevate diverse voices
- gathering and analyzing available information about the people it serves, using demographics and disparities to inform decisions and resource allocation
- regular review of policies, procedures, and practices resulting in continuous, intentional improvement
- enhancing outreach and engagement through the Community Advisory Council, member feedback, and local listening sessions to ensure all perspectives are valued

YCCO Vision: *A unified healthy community that celebrates physical, mental, emotional, spiritual, and social well-being.*

YCCO Mission: *Working together to improve the quality of life and health of Yamhill Community Care Organization members by coordination effective care.*

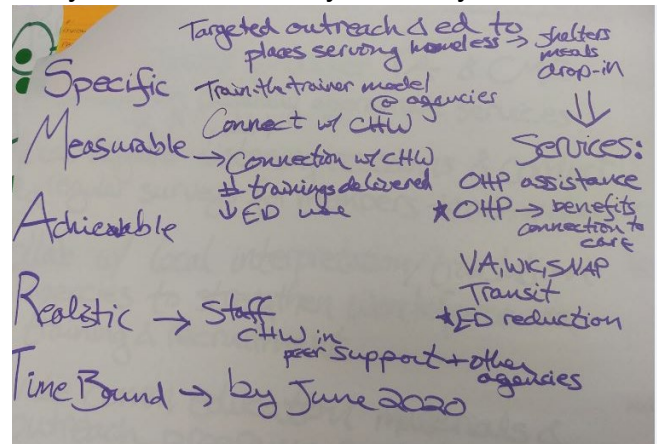


COMMUNITY HEALTH IMPROVEMENT PLAN PROCESS

Reference documents attached:

YCCO CHIP Dashboard, YCCO CHIP 2021 Questionnaire, YCCO Progress Report Presentation

The key focus of creating Yamhill Community Care's 2019 Community Health Assessment and Improvement Plan process was including the voice of the community. The MAPP (Mobilizing for Action through Planning and Partnership) process and a strong collaborative partnership with Yamhill County Public Health shaped the development of the priorities. Stakeholder feedback was an integral part of shaping the final priorities and strategies and included focus groups in the communities served, incentivized surveys, and Community Advisory Council guidance. Many strategies were formed from focus group ideas and innovative suggestions at CAC meetings. They were designed to be SMART (Specific, Measurable, Achievable, Realistic, and Time-Bound), with some emphasis on "achievable" within the current environment and known resources. **The image included shows part of the process during an in-person focus group to develop the 2019 CHIP.**



Over the course of the CHIP's implementation, the focus on community-led decision making has remained, but the needs and the lens has shifted. First, to address COVID. Second, to prioritize a clearer understanding of impact on different community demographics and equitable distribution of resource. As more data has become available to understand the YCCO member population and its needs, YCCO is able to shift strategies to become more tailored to those who need, and want, additional support.

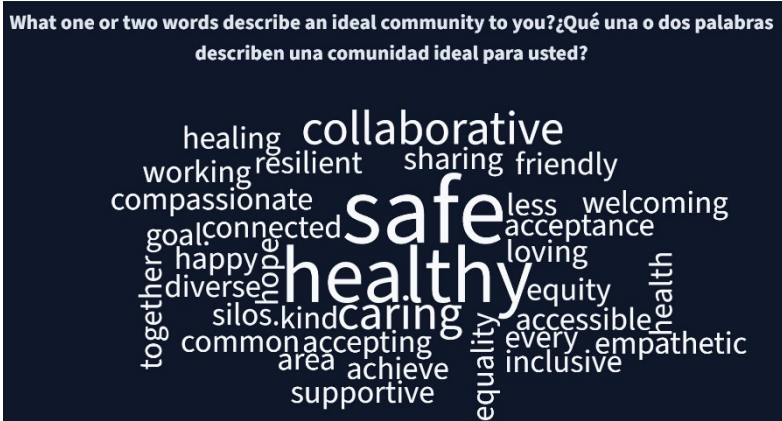
The review process included an application of an equity lens, both through a Community Conversation feedback session and by applying the Multnomah County Equity and Empowerment Lens 5Ps system, considering impact based on people, place, power, process, and purpose.



COLLABORATION AND PARTNERSHIP

The YCCO service area, including Yamhill, Washington, and Polk counties, is made up of committed, cooperative partners who come together frequently to promote well-being in the places they live, work, and play. A broad range of stakeholders are willing to share their time and expertise and work together. Collaboration has been consistent through the CHIP process.

The workgroup closely involved in the creation and drafting of the CHA and CHIP included the following:



CHIP Planning Group	
Newberg Children's Clinic	Virginia Garcia
Housing Authority of Yamhill County	Project ABLE Peer Support
Capitol Dental Care	AmeriCorps VISTA
Yamhill County Public Health	YCCO Community Advisory Council

This group provided feedback on the process, as well as strategy feasibility and impact. With the CAC, this group conducted elements of the MAPP process, including identifying barriers and considering outcome measures. This group's diversity was integral to understanding how strategies might be implemented and how they may be received.

The CHIP is by nature highly collaborative and relies on a broad range of resource. However, a few responsible parties listed in the CHIP are key drivers of the work:

CHIP Responsible Parties	
Capitol Dental	FamilyCore Leadership Team
Traditional Health Worker partners	Yamhill Early Learning Hub
Oral Health Coalition	Community Advisory Council
Yamhill County Public Health	Continuing Medical Education Workgroup
Yamhill County School Districts	Community Prevention & Wellness Committee

Also responsible for advising and in many cases implementing portions of the CHIP are Focus Area-specific workgroups of the CHIP, which include representation from stakeholders relevant to each topic. In some cases, these workgroups fall within other existing committees, e.g., the Children and Families priority area is advised by the Yamhill Early Learning Council (which has



20 representatives from each community sector), with support for some strategies from the Yamhill Public Health Preconception Health Workgroup and FamilyCore Leadership Team. In other cases, like Trauma and Resilience, there is a specific YCCO-formed and led workgroup to advise trauma-informed care related activities in the service area.

Finally, specific agencies are involved in implementing key CHIP strategies that cannot be achieved by YCCO alone. Grantees include local peer support agency Champion Team (now Encompass Yamhill Valley), Capitol Dental Care, Yamhill County Master Gardeners, Providence Medical Group, Student Nutrition and Activity Clinic for Kids (SNACK), Yamhill Valley Community Doulas, and Virginia Garcia Memorial Health Center.

YCCO consistently seeks, and partners with diverse partners to inform, guide, and implement community-based interventions, prioritizing representation from each sector:

Agency Categories Represented	
Physical health	Tribes
Dental health	Education
Behavioral Health	Social services
Traditional Health Work	Hospitals
Relief Nurseries	School health providers
Local public health authority	Business community
Local government	Community members
Health care interpreters	Culturally specific organization
Early Learning Hub	State government

In continuing to implement the 2019 CHIP and thinking ahead to the next iteration, YCCO is focusing on engaging community members and representation from historically marginalized populations, especially in its decision-making. Culturally specific organizations and tribal partners will be represented, and YCCO will ensure various language preferences, abilities, sexual orientations, gender identities, ages, and races/ethnicities are meaningfully engaged, compensated, and represented. YCCO's strategies center around going to where people live, work, and play, and letting the community voice lead.

2021 Community Conversation



The community review process for this 2021 CHIP Progress report included broader conversation to create a vision of an ideal community. These stakeholders answered questions to affirm current strategies, provide advice for changes, and apply an equity lens to evaluate program impact. Partners included at this feedback event represented the physical, mental, and oral health networks, community and family members, Traditional Health Workers (THW), family advocacy and support agencies, Early Learning Hub, early childhood support and education, prison advocacy, housing, culturally specific agencies, the local public health authority, transportation, and government.

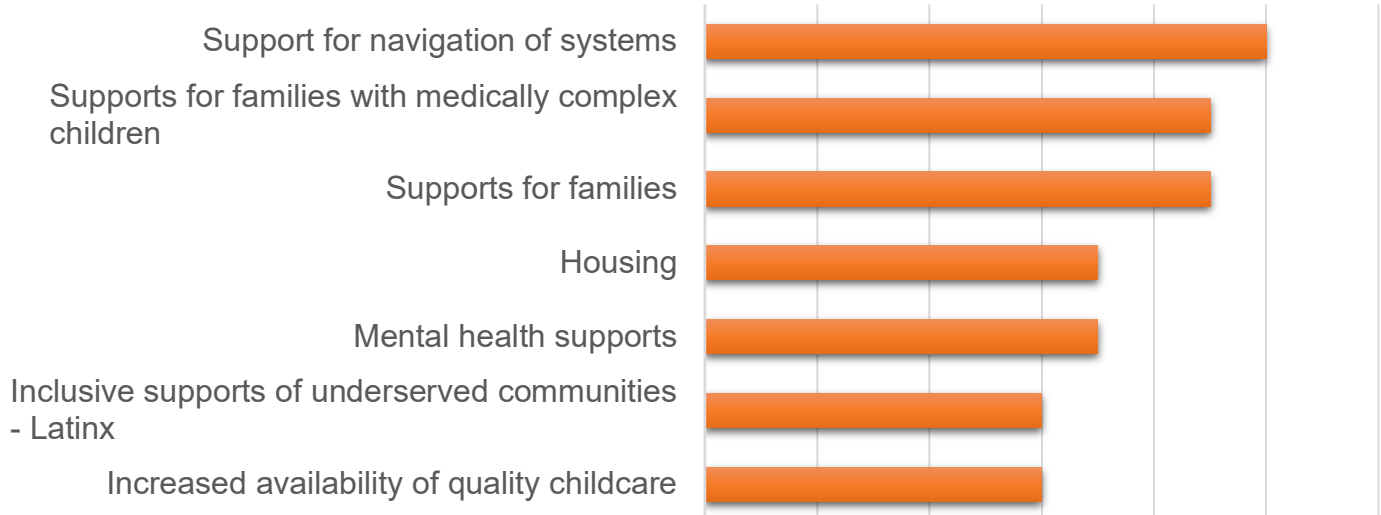
“People
aren’t sure
where to go.”

-2021 YCCO Community
Conversation

Many of the recommendations fit within existing strategies and structures, especially supporting the Traditional Health Worker network to increase available help for navigation of services. Additionally, families and children were priorities; this focus area will continue to be emphasized.

The ideas that were shared prioritized safety, health, and collaboration, and have been consistent since before YCCO’s inception. While attendees generally supported the six focus areas, they highlighted topics or lenses that could be prioritized.

What is your top priority for this community?



For the presentation, including questions shared at the event, see attached **YCCO Progress Report Presentation**. Presentation and progress report are also posted to the YCCO website at <https://yamhillcco.org/about-us/measuring-health/>.

Participants offered advice on meaningful, inclusive engagement, reminding YCCO that when it comes to community outreach and education “people may need to hear things more than once. We may not be in a space to hear things [the first time they’re shared].” The group also



highlighted increase in uncertainty; community members report being unsure about where resources can be found, or whether they can trust the agencies offering them.

More focus area-specific strategy recommendations can be found in the Narrative column of the detailed CHIP Objective Update. The final question to this group was around what ideal partnership looks like, and YCCO anticipates strong, stable partnerships that are embodied by this group's feedback:



For more detail on engagement, see attached **YCCO CHIP Questionnaire**.

Improving Community Health

The YCCO CHIP has six priorities. While much of the community-based work shifted from preventative to reactive because of the pandemic, most projects and programs continued, because the 2019 CHIP included an emphasis on addressing trauma and the social determinants of health, the need for which only increased during 2020.



CHIP Strategies addressed are referenced in **orange** in the following format:



Priority Area #.Objective #.Strategy #

e.g. **Strategy 4.2.1** = Priority Area 4 Access to Care, Objective 2, Strategy 1

PRIORITY 1: ORAL HEALTH

Oral health is not highlighted in the State Health Improvement plan and is not often called out in other local improvement plans, including that of Public Health. However, oral health is identified in the YCCO CHA as an area of great need. In a mostly unfluoridated community, poor dental health can influence mental health, job options, and overall physical well-being. Through strong partnerships with Capitol Dental Care and guidance from the Yamhill Oral Health Coalition, YCCO is uniquely positioned to improve oral health in the community.

Member Input and Impact	
Purpose – To ensure comprehensive wellness, including oral health People – Oral health impacts individuals' mental and physical health	Place – Fluoridation is geographic Power – Trauma-informed oral health care is vital Process – How can we help people feel safer getting oral health care?

Community Conversation 2021 Key Points

The group affirmed the oral health strategies. Key points:

- Access: more providers and more options for care are needed.
- People are not necessarily returning to receive care at pre-COVID rates, and increased outreach and education strategies are key.
- Participants especially supported strategies like telehealth and mobile outreach screenings.

Program Highlights

YCCO grant-funded programs are often the most direct method of implementing community-based CHIP strategies. Grantees excelled at responding to shifting environments and continuing to meet local needs.

- Oregon State University Extension received CHIP grant funding for a gardening class to improve access to healthy produce. They delayed implementation to reformat classes, but continued with classes virtually and had 15 participants who responded enthusiastically to the different format that was more flexible for their schedules. Staff and volunteers have been able to safely build and provide or deliver raised beds or large gardening pots for participants to have at their homes. **CHIP Strategies 1.2.2, 3.3.3**



- Much of the work has involved developing infrastructure and building relationships. While the CHIP grant-funding for enhanced school-based oral health education were delayed by COVID, there were still opportunities for Capitol Dental to connect, build relationships, and plan for future events. Telehealth models were expanded as



restrictions on gathering increased. Resources like Capitol's outreach van became more commonplace as telemedicine rapidly expanded. Additionally, Capitol Dental and YCCO work closely with school-based health centers to ensure coordination of service delivery and determine where oral health needs

are being met. **CHIP Strategies 1.1.1, 1.1.2, 1.2.1, 1.5.2, 4.1.1, 4.3.2**

PRIORITY 2: BEHAVIORAL HEALTH

Behavioral health was highlighted and emphasized in the original CHA and CHIP development, and continues to grow in priority in this community. An unusual number of youth suicides in the past few years prompted multiple efforts to improve mental health supports, and COVID has only increased the urgency of this need. Many of the preventative measures were simultaneously stalled by shifting resource needs, and this will be a key focus area moving forward.

Community Conversation 2021 Key Points

These sessions affirmed the current behavioral health priority areas. Key points:

- Accessible, integrated services are a key need.
- Receiving mental health support in a virtual space can be challenging because of privacy issues with appointments held at home with family.
- A preventative approach is better than only crisis response.
- Ensure services are available where people are, instead of requiring travel.
- Encourage supportive, inclusive mental health and substance use services.

Member Input and Impact	
Purpose – To create an environment that promotes positive mental wellness	Place – Access to care can depend on geography Power – Many providers don't look like their patients and many services are involuntary

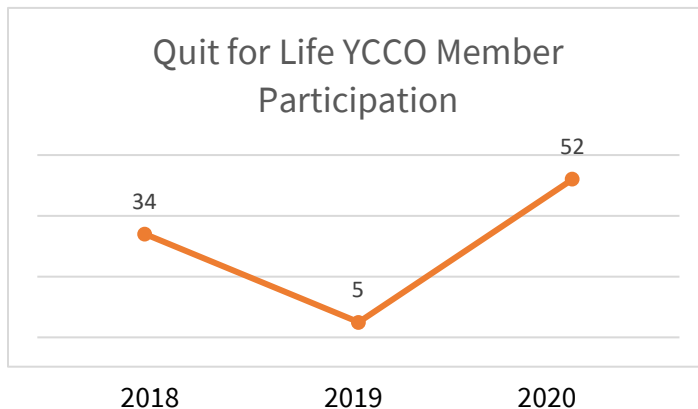


People – Mental illness and substance use are stigmatized

Process – How can we ensure safe and accepting spaces are made available to both prevent and provide mental health supports?

Program Highlights

Outreach and engagement are key focus areas of the CHIP and YCCO's general strategy.



While tobacco cessation is one small part of the behavioral health portion of the CHIP, an outreach effort for the Quitline has provided a model for successful member outreach. In 2020, YCCO conducted a phone and mailer campaign in partnership with Optum Quit for Life, offering additional nicotine replacement therapy for members who enrolled during a certain time period. Enrollment increased more than 10x the previous year's,

readjusting from a transition away from a different service that tracked higher enrollment numbers. This method will be replicated for future campaigns, both tobacco-related and others. The Behavioral Health breakout session of the Community Conversation had many questions about the Quit for Life program, indicating increasing community interest in this resource and a need to offer more information about it to not only member, but partners and community-based organizations (CBOs). **CHIP Strategies 2.1.1, 3.2.1, 4.1.1**

- The Yamhill County Syringe Exchange program has operated for nearly four years, and continued to expand even in a pandemic. The program offers a site to drop off and pick up needles four days per week at four different locations, and does needle sweeps to clean up the community on Fridays. The program continues to gain reduce the stigma of harm reduction programs as it shows continued success. **CHIP Strategy 2.3.5**



**426 clean needles
given out
926 needles
collected**

PRIORITY 3: CHILDREN AND FAMILIES

As the Yamhill Early Learning Hub, YCCO has historically prioritized children and families and downstream healthy outcomes by supporting early childhood education. A number of these strategies include key partnerships with school districts, which in 2020 were not positioned to implement or even continue some new programs. However, many strategies did move forward or shift into a virtual space successfully.



Member Input and Impact	
Purpose – To help children thrive People – Family and caregiver structures are diverse and have diverse needs	Place – Geography defines services, school, and available resource Power – How can we grant children agency and voice in their own care? Process – How can we meet families where they are in ways they can trust?

Community Conversation 2021 Key Points

These focus groups affirmed the current strategies are all important. Key points:

- The group highlighted mental health services for youth and families especially.
- Outreach and engagement efforts ensure the community understands available resources and how to qualify for them
- Offer system navigation supports.
- Key gaps are in services for older children and those who are not “at-risk enough” to qualify for services.

Program Highlights

- The Student Nutrition and Activity Clinic for Kids (SNACK) offers health lifestyle support to children and their families. As part of their summer 2020 programming, SNACK encouraged families to take advantage of local farmer’s market by offering vouchers to increase access. With YCCO CHIP grant funding, this program increased access to healthy food by providing both gas vouchers and farmer’s market vouchers to 133 participants. Half of the market vouchers were redeemed to purchase healthy produce.

CHIP Strategies 1.2.2, 3.3.3

- YCCO’s Early Learning Hub prioritized outreach through 2019 and into 2020. During 2019, it held and attended multiple outreach events to share information about home



visiting, early childhood supports, kindergarten readiness, and health services. In 2020, it created kindergarten readiness mailers and sent them to families in rural school districts, ensuring even without in-person events, information was still shared. CHIP

Strategies 3.2.1, 3.3.1, 3.3.2

PRIORITY 4: ACCESS TO CARE

Access to care in the context of this CHIP means both whether an individual can get the care they need, but also that the care received is the right care. This topic area considers questions



of whether care is nearby, whether appointments are available, and if there is transportation to get there. It also considers whether that care is in the right language, offered by a provider who looks like the patient, and addresses the issue the patient wants to in a way they understand. This priority area largely centers around gathering community feedback and strengthening outreach efforts.

Member Input and Impact	
Purpose – <i>To offer the right care in the right way</i> People – <i>People with different identities perceive, receive, and need care differently</i>	Place – <i>Place matters in demographics</i> Power – <i>Data cannot capture the whole story; community input must be integrated</i> Process – <i>How can we meet needs in the ways people want them met?</i>

Community Conversation 2021 Key Points

The Access to Care breakout sessions agreed with the priority areas. Key points:

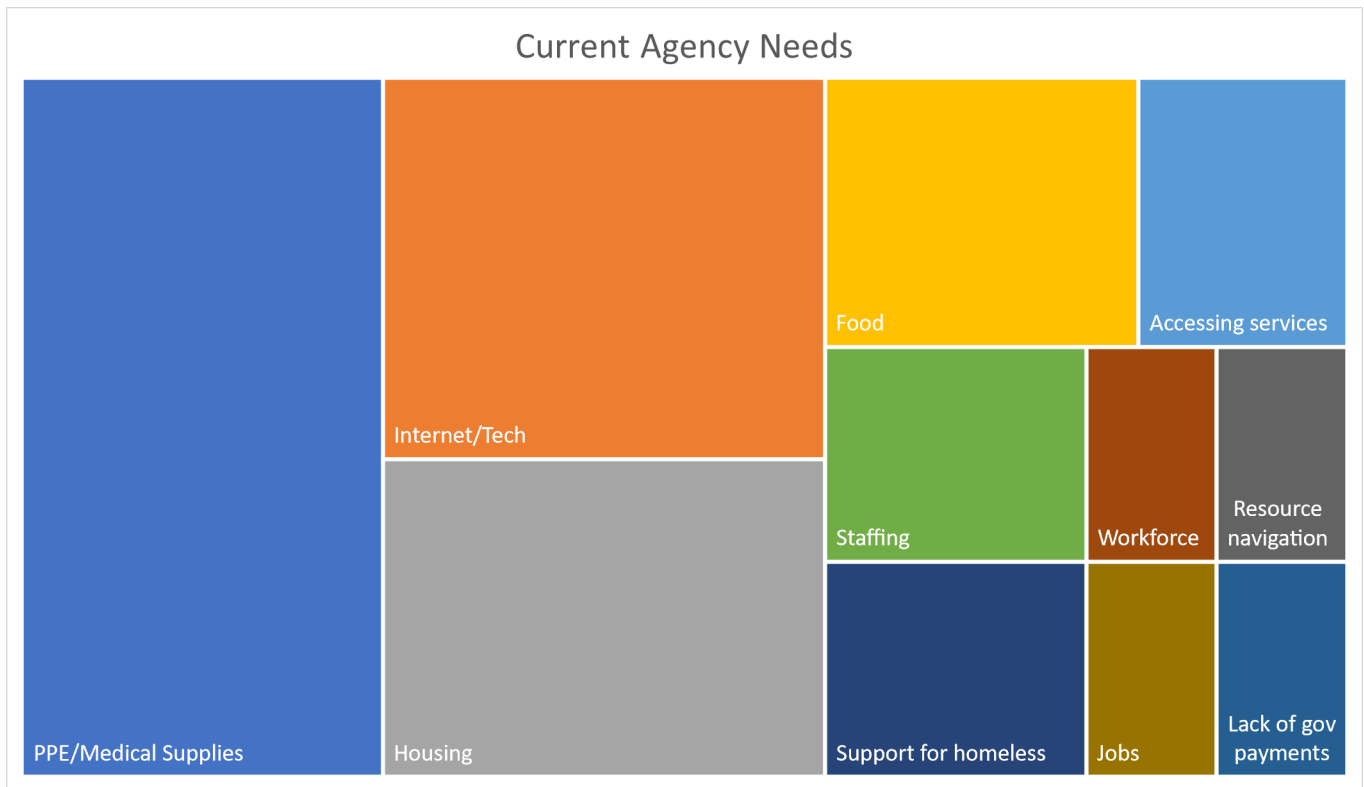
- Language access needs: information, especially COVID-related, must be shared in multiple languages.
- Shifting to the virtual space makes many people uncomfortable, but for others it creates time to see the doctor that they wouldn't have had otherwise.
- Infrastructure to support this kind of varied access need, and in many ways was furthered by COVID forcing a shift into a virtual space for appointments.

Program Highlights

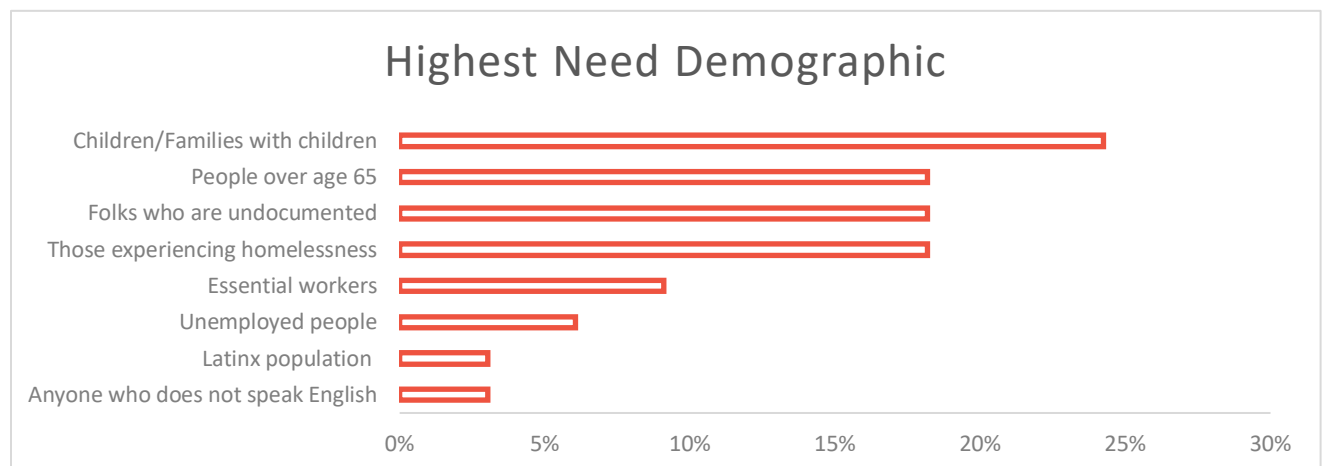
- While telehealth was a small but growing innovation in 2018, 2020 brought great leaps in the telemedicine field. YCCO supported programs to provide mass mobile health events to screen for COVID and provide vaccinations. Clinics also needed to shift to adjust virtual visits and engage patients who were not accessing preventative care, so YCCO supported supplemental funds and outreach. Additionally, YCCO expanded its NEMT benefit to include travel to health-related essential services and locations, like grocery stores and DHS. [CHIP Strategies 4.3.1, 4.3.2](#)



- YCCO conducted a rapid-cycle community needs assessment in mid-2020 to inform a COVID-response grant cycle.



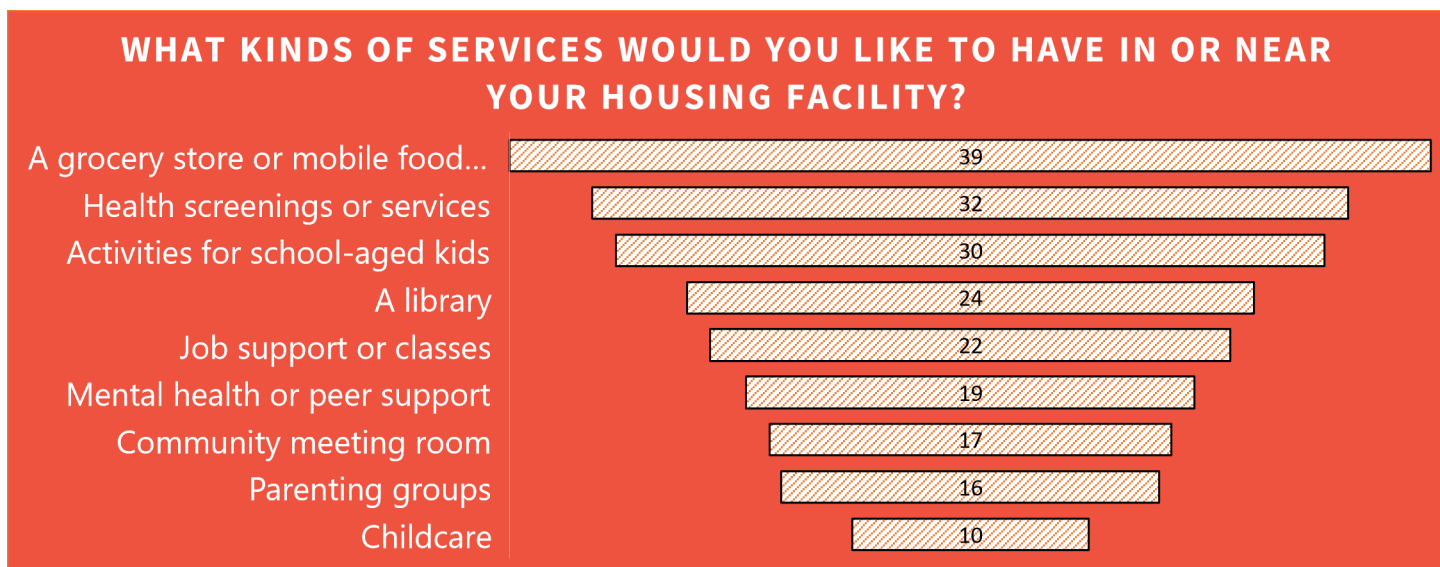
This was designed to ensure community priorities were being met, even if they were not highlighted in the CHIP. **This assessment showed the emergent needs and highlighted priority populations requiring extra supports.**



This assessment was used in conjunction with the CHIP as criteria to review and approve funding applications for COVID response projects. [CHIP Strategy 4.1.2](#)



- YCCO also partnered with the local Housing Authority to survey each of its affordable housing complexes. This bilingual assessment asked about local needs, as well as thoughts about supports integrated into the housing facilities:



CHIP Strategies 4.1.2, 6.1.1

PRIORITY 5: TRAUMA REDUCTION AND RESILIENCE

Even before COVID, YCCO was a leader in building community understanding of trauma-informed care, holding conferences to educate people on Adverse Childhood Experiences and protective factors in communities. An attendee at the YCCO Trauma-Informed Care workgroup noted that post-COVID, people have a shared trauma. The strategies in this priority area are relevant in a new way. YCCO prioritizes using research and evidence-based approaches to address the health needs of children and adolescents in the community to increase resilience.

Member Input and Impact	
Purpose – To create a stable and nurturing community People – Trauma's impact does not define an individual's personhood	Place – Availability of resources can be the difference in averting a crisis Power – Trauma-informed practices reduce hierarchy and creates safety Process – How can we prevent trauma while emphasizing resilience?

Community Conversation 2021 Key Points

Conversation in this focus group affirmed that the objectives continue to be relevant. Key points:



- Training and education should still be a priority.
- There is great value in home visiting, and it was a great loss during COVID restrictions.
- Home visiting services should be coordinated.
- Ensure service delivery in multiple languages.

Program Highlights

- PAX Good Behavior Game is an evidence-based classroom prevention program designed to increase short term behavioral issues and decrease long term negative health and substance use outcomes. This program, offered in 6 school districts, continued in a virtual space. Four trainings in four school districts were conducted virtually in 2020. Two school districts, supported by YCCO, implemented Collaborative Problem Solving and RULER. These programs support social-emotional learning, offer training for its teachers and staff, and can be supportive in a virtual space. School administrators reported that these trainings helped staff cope with the stressors of COVID and feel more prepared to welcome students back in-person and manage the inevitable difficult social and emotional situations.

CHIP Strategy 5.2.1



- As part of its outreach and education strategy, YCCO teamed up with its Early Learning Hub and Yamhill County Public Health to conduct a train-the-trainer event for local agencies. Representatives applied to attend the free training, and 30 attendees received training to implement trauma-informed practices in their own organizations. The group met again to revisit their progress and create agency workplans for TIC implementation. The follow-up survey coincided with the stay-at-home order, but additional trainings and feedback opportunities will begin again in 2022.

CHIP Strategies 5.3.1, 5.3.2, 5.3.3

PRIORITY 6: SOCIAL DETERMINANTS OF HEALTH AND EQUITY

At the time this CHIP was created, highlighting the social determinants of health seemed innovative. Since then, social determinants of health and equity have emerged as state- and nationwide priorities in the health and prevention fields. The CHIP shallowly addresses a broad range of SDoH strategies, but with additional resource and focus, YCCO has been able to address many of the strategies more deeply.

Member Input and Impact	
Purpose – To improve the foundations of health	Place – Location is a key definer of health Power – Resource distribution results in inequity



People – Health priorities cannot be met until basic needs are met

Process – How will we ensure we understand disparities so that we can address them best?

Community Conversation 2021 Key Points

These focus groups confirmed that housing and social supports are especially important strategies. Key points

- Strategies related to housing should reduce wait times to access affordable housing.
- Ensure clean, safe, and healthy environments.
- There are system navigation needs and there is a lot of benefit in Traditional Health Workers.
- Partnerships with the Latinx community and expansion of THWs were recommended.
- Information should be shared in the appropriate languages, which include dialects of Spanish and languages outside of Spanish.

Program Highlights

- The Service Integration Teams of Yamhill County received additional funds to prevent people from losing housing, disbursing more than \$16,000 in 2020 to prevent eviction. **CHIP Strategy 6.1.2**
- YCCO has hired a Traditional Health Worker Liaison. While YCCO has historically had a strong partnership with local traditional health workers, especially peer supports, there have not been robust data collection



15 housing fund requests met in 2018 totaling \$3,010
38 housing fund requests met in 2020 totaling \$16,394

S	W	O	T
STRENGTHS	WEAKNESSES	OPPORTUNITIES	THREATS
<ul style="list-style-type: none"> - Strong partnerships with social and medical service agencies - Community-driven 	<ul style="list-style-type: none"> - Sustainable funding to support full scope of THW services 	<ul style="list-style-type: none"> - Educate/Engage community stakeholders - Internal and external systems are 	<ul style="list-style-type: none"> - Absence of TA (clarity, expectations) from OHA/OEI - Weak structure

practices. To effectively monitor the THW-related strategies within the CHIP and other areas of work, the Liaison has been coordinating with partners to strengthen reporting and evaluation. This individual has also been connecting with THWs in the community, supporting

technical assistance, training needs, and sharing resources. In the first year of this work, four Peer Support Specialists have been upskilled and trained to become Qualified Mental Health Associates. **CHIP Strategies 6.3.3, 6.3.4**

For more specific information about equity- and disparity-focused CHIP strategies, see attached **YCCO CHIP Questionnaire**.



Implementation

ADAPTING TO CHANGES

YCCO works closely with its community partners on its own CHIP, but also in partners' local assessments and community plans. Part of updating the YCCO CHIP involved reviewing other community plans for alignment, as well as participating in stakeholder plan review processes, including Providence Newberg's CHP update and Head Start of Yamhill County's annual report update. This improves the accuracy of YCCO's plan, maximizes possible aligned resource-sharing, and sets groundwork for future fully collaborative CHA and CHIP processes.

To receive community-driven recommendations for changes in the plan, YCCO convened the virtual, bilingual Community Conversation. The session reviewed the CHIP, progress highlights and barriers, and facilitated breakout sessions on each Focus Area of the CHIP, allowing the opportunity to reframe priorities and strategies given the current environment.

Some changes were driven by CHIP grantees, as proposed projects adapted to pandemic restrictions or resource limitations. YCCO evaluated scope change and extension requests, granting extensions to many projects to allow completion of objectives without withdrawing funding support. Some programs, like OSU Extension and Master Gardeners' growing classes, shifted to a virtual platform with great success. Others, like Virginia Garcia's self-management and Zumba classes, were unable to continue because of necessary staffing redirection to COVID response, testing, and outreach. Some, like PAX Good Behavior Game, maintained by offering virtual trainings but pausing expansion.

Finally, overall YCCO strategy shifts warranted CHIP strategy shifts to keep alignment. While housing was a major priority identified in the 2019 CHA, the CHIP



development process revealed that there was additional understanding and partnership-building needed to support meaningful housing initiatives. With the introduction of SHARE and a rapidly strengthened partnership with local housing-related SDoH partners, CHIP strategies in this area could expand to more robust initiatives.

MEASURING SUCCESS

Part of the CHIP implementation and monitoring process has been continuing to improve data collection and analysis processes, especially for demographic data collection. Systems have been established to collect this information regularly from staff and governance committees. Additionally, because race/ethnicity data is so limited, YCCO continues to develop processes to best estimate health disparities, inequities, and gaps in service based on race/ethnicity as well as other demographic details like language spoken and zip code of residence.

Additionally, REALD (Race, Ethnicity, Language, Disability) data for the workforce is being collected more systematically, most notably in the Traditional Health Worker network. The methodologies used to collect data for the CHIP included querying YCCO claims, clinic, diagnosis, and member data. Some data was held in program reports from grantees or partners, or accessed through county or state databases. Finally, primary data was collected through community surveys, minutes, and convenings. Process outcomes were monitored through sources like meeting minutes, event planning documents, and outreach trackers.

While the 2019 CHIP was created with social determinants of health and equity in mind, no formal framework or lens was utilized. For the 2021 update, YCCO applied the same framework it used in its 2020 Health Equity Plan, the 5Ps Equity and Empowerment lens, to evaluate for impact on diverse populations. YCCO will continue to prioritize equity in implementation of its existing strategies and in the creation of the next collaborative CHA and CHIP.

For more detailed metrics, data baselines and updates, data source, and narrative progress toward each objective, see attached [CHIP Dashboard](#).

Next Steps

A COLLABORATIVE PROCESS

The CHIP/CHA steering committee will be a decision-making body that informs practical implementation of CHIP strategies or changes, including grant funding, partnership, and outreach. The group will also advise the beginning of the next CHA cycle, beginning in 2022. This group will be a diverse steering committee dedicated to working through issues, discussing impact, and offering unique perspective.

Currently, representatives from the following sectors are included:

CHIP/CHA Steering Committee Candidates



Furniture bank	Home visiting
Housing and food security nonprofit	Support for families with children experiencing disabilities
Family support and advocacy	Post-prison re-entry and housing
Higher education	Traditional health work

Per Community Advisory Council recommendation, the committee will have seats held for family members, medical providers, youth, and those who prefer a language other than English. With a strong equity lens, emphasis on improvement processes, and a collaborative mindset, YCCO will continue and strengthen community CHIP work into 2022.

