Provider Newsletter

Yamhill Community Care (YCCO) would like to share the following important information and updates for Providers:

New Updates & Reminders!

Corporate Compliance & Ethics Week

Yamhill Community Care celebrated Corporate Compliance & Ethics Week November 3-7th. During this time, YCCO celebrated all things compliance, and focuses on how important it is to follow rules and be ethical at work.

The YCCO compliance team is made up of a compliance and privacy officer, fraud, waste, and abuse program manager, two compliance auditors, and a compliance specialist. Each employee holds specific duties but also works in collaboration with the team on multiple projects.

Any compliance-related questions can be directed to the entire team at compliance@yamhillcco.org. If you suspect potential fraud, waste, or abuse is happening or has happened, you can report anonymously through the YCCO EthicsPoint® system. Anyone may make a report 24/7 by calling toll free (844) 989-2845 or online at http://yamhillcco.ethicspoint.com/.

Change to Prior Authorization (PA) Process; Provider-Initiated Requests Required

Effective Date: November 15, 2025

What's Changing:
Beginning November 15, 2025, our Utilization Management (UM) team will no longer create prior authorizations (PAs) from the PCC census. Providers are required to initiate all referral and PA requests.

This change aligns with OAR 410-130-0200(2), which states:
"Providers must obtain prior authorization from the OHP payer, either fee-for-service or the coordinated care organization, that shall be responsible for payment at the time the service is delivered."

It is further supported by OAR 410-141-3835, which requires managed care

entities to maintain policies for processing authorization requests received from providers, and OAR 410-120-1280, which defines failure to obtain required authorization as a *provider error*.

Thank you for your partnership and commitment to maintaining compliance and high-quality care for our members.

Medical Management Updates

Medically Grade Formula
- If you have a baby on medically grade formula, you will likely see the need to submit a PA
- WIC is no longer providing medically grade formula and Pharmacy PAs will need to be submitted
- Care Management is reaching out to over 85 members effected by this change to confirm continuing use and to advise to contact the baby's provider for a Pharmacy PA to be submitted
- Here is the link to submit a Pharmacy PA

New Metric requirement for DHS screenings:
- There is a new OHA requirement for children newly in the foster care system
- Children will need to be screened by a medical and dental provider within 30 days of coming into care
- Behavioral health remains at 60 days

New PA Requirements for HRSN Submissions
- For a new housing HRSN request OHA is now requiring we request a copy of the lease and proof of income. HRSN request form here

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Family Connects Oregon

Do you work with pregnant parents? If so, Family Connects Oregon is a great resource for them! Based in Public Health, this no-cost program provides new parents with the opportunity to have a nurse visitor in their home one to three times in the first few months postpartum. Visits include health checks on mom and baby but also provide an opportunity for parents to ask questions about feeding, sleeping, or any other issue that may be concerning them. The nurse also supports older siblings through the transition and helps parents find necessary resources.

Studies have shown that families who engage with this program have 50% fewer emergency room visits, and the mothers are 30% less likely to experience postpartum depression.

If your patient delivers at Newberg Providence Hospital or Willamette Valley Medical Center, a Family Connects nurse will stop by their room before they are discharged to offer them this program. If after the initial one to three visits, the parent wants ongoing support, they will be connected with FamilyCore for additional services.

Questions? Contact Holly Churchill, Public Health Maternal Child Health Nurse and Home Visiting Team Lead, at churchillh@yamhillcounty.gov. You can also find more information about the program at familyconnectsoregon.org.

Project ABLE

Project ABLE (A Better Life Expierence) provides peer to peer services and supports to individuals recovering from mental heatlh and co-occuring challenges. These supports and services embrace human dignity, recognize capacity for individuals to recover, and promote life-long empowerment.

Here is a link to thier current events: CALENDAR & EVENTS
Here is a link to thier training opportunities: Training

Interpreter Services Data

Interpreter Services Data Helps CCOs Meet Metrics, Unlock Funding, and Invest Back Into Our Communities.

Q3 Meaningful Language Access Metric data requests have been sent out. Due by 12/12/2025
If you haven't completed your Q1 or Q2 templates, please submit them ASAP to avoid the year-end crunch.

Didn't receive a data request? Reach out to qualityimprovement@yamhillcco.org. We're here to help you through each step of the process.

Interpreter data drives equity and brings resources home!

Behavioral Health Referrals for Children, ages 1-5.99

The first five years of life are critical for social-emotional development. As an early childhood provider, you are in a key position to notice concerns and support families. Behavioral health services can strengthen family relationships, help children express emotions, and prevent long-term challenges.
As the year is nearing closure, YCCO is hoping to any young member in this age group receives a timely and appropriate referral for Behavioral Health services that will address the parents' concerns as well as their primary care and/or early childhood provider.

Here is a link to providers that accept and serve children and their parents/caregivers:

Prior Authorization Reminder

Prior authorization information and the YCCO PA List located on the YCCO website here https://yamhillcco.org/providers/policies-and-forms/. The PA List is not inclusive of all codes that require authorization, the Prioritized List indicates clinical review requirements that also require authorization. The Prioritized List is located here https://www.oregon.gov/oha/HPA/DSI-HERC/Pages/Prioritized-List.aspx . The DMAP line search located in CIM also provides Prioritized List information.

In the event that you submit a prior authorization for a service that has no PA requirements you will receive a fax notifying you that the request is not required and will be voided. This is not a denial however, it is the responsibility of the provider to check member eligibility and the Prioritized list to ensure the service is a covered benefit.

Community Resources, Trainings and Events

FREE CEUs & Trainings
- YCCO 2025 Free CEU's Trainings
- Behavioral Health & Aging 101 Free On Demand Virtual Training Modules
- ECHO link https://www.oregonechonetwork.org/programs
- Trauma Informed Trainings

Medicaid Program Updates

Recent rule revisions

Oregon Administrative Rules 410-136-3372 and 410-136-3374 amended to update rules to align with the compliance requirements for new Ground Emergency Medical Transportation private providers. No public comment received.

Provider resources

Billing Oregon Health Authority for Medication-Assisted Treatment Medications (11/14/2025)

Culturally and Linguistically Specific Behavioral Heatlh Providers (11/17/2025)

Behavioral Health Fee Schedule **(11/17/2025) - To view memos about updates to this fee schedule, visit the** Substance Use Disorder Provider Resources page**.**

Invitation to Meaningful Language Access Metric

Technical Assistance / Office Hours

YCCO invites you to bring your questions and concerns about language access service and data collection, particularly as it relates to the OHA metric and the data requests you are receiving from us.

- Need help understanding the spreadsheet template?
- Wondering why we're asking for this information?
- Have questions about how to share the data more effectively?

We will be available the **first Wednesday of the month at noon** to answer questions you may have regarding language access.

First Wednesdays at 12:00 PM
   Meeting ID: 275 360 845 694
   Passcode: CE2Fj77i

For more information, email QualityImprovement@yamhillcco.org.

OHA Health Care Interpreter Registry

Bookmark this resource! OHA has a searchable database of Health Care Interpreters: https://hciregistry.dhsoha.state.or.us/Search

This database is updated monthly and will only include interpreters who are currently active with effective certification/qualification and want to be publicly searchable with their contact information.

For policies and forms, visit our website today.

Send a message to YCCO

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