



## Provider Newsletter

**Yamhill Community Care (YCCO) would like to share the following important information and updates for Providers:**

### **New Updates & Reminders!**

### **Complete the 2025 YCCO Health IT Survey Today**

Please complete the Yamhill Community Care Organization (YCCO ) Health IT Survey. YCCO needs this information in order to effectively support efforts to access and share health information to best serve your patients. Please submit your survey response as soon as possible but no later than **October 31, 2025**.

#### **The results of this survey will be used to:**

1. Provide an understanding of Health Information Technology (HIT), Health Information Exchange (HIE) and Community Information Exchange (CIE) use, needs, and barriers experienced by physical, oral, and behavioral health organizations;
2. Establish priorities for potential federal and state funding in supporting the exchange of electronic health information; and
3. Inform the State's HIT/HIE policies and strategies to best support Oregon's health care system information exchange needs.

Please consider all the providers and facilities within your organization as you complete this survey. We understand that you may not know the answer to every question for certain, especially if your organization is very large. That's okay - just answer the best you can.

The reliability of the survey's results depends on you - every completed survey is important, whether or not your organization uses HIT, HIE, or CIE. This survey is only offered online.

It takes about 10-15 minutes to complete. If you have completed the survey, we thank you for your response.

If you have questions or need assistance with this survey, please e-mail Lakeisha Moore at [YCCOISTeam@yamhillcco.org](mailto:YCCOISTeam@yamhillcco.org).

### [Access the Health IT Survey](#)

## **Providers: Know Your Role in HIPAA**

As providers, you handle confidential patient information every day. Maintaining the confidentiality of protected health information is crucial to compliance with HIPAA laws, protecting yourself and clinic from financial sanctions, and maintaining patient trust.

Patients have a right to access their health information and receive copies in their requested format (if readily producible) within 30 days of the request.

Protected health information (PHI) can be released to YCCO by provider offices or entities contracted with YCCO without a signed patient release for the purposes of treatment, payment, and operations. When releasing information, it is important to only release the “minimum necessary” protected health information to accomplish the intended purpose. For YCCO’s purposes, this could include patient diagnosis and treatment information.

Social media is not explicitly addressed in current HIPAA rules; however, it is recommended to have policies in place that describe your clinic’s expectations related to social media use and the prohibition of any discussion occurring on social media platforms about any patient PHI, including names.

Any HIPAA questions can be directed to [compliance@yamhillcco.org](mailto:compliance@yamhillcco.org).

## **Report Concerns about Fraud, Waste, and Abuse**

If you suspect potential fraud, waste, or abuse is happening, please report to YCCO’s EthicsPoint hotline: <http://yamhillcco.ethicspoint.com> or (844) 989-2845. YCCO protects the confidentiality of individuals making reports and you can report anonymously if you prefer. More than 82% of federal False Claims Act recoveries in 2024 were related to claims made by whistleblowers, so your input is critical.

YCCO will investigate all reports and promptly (within 7 days) refer suspicions or allegations of fraud, waste, or abuse to the Oregon Health Authority Office

of Program Integrity (OPI), Medicaid Fraud Control Unit (MFCU), or Oregon Department of Human Services, as appropriate. YCCO will cooperate with these agencies in any investigation or audit. Payments may be suspended if there are credible allegations of fraud for which an investigation by MFCU or OPI is pending.

Feel free to contact [compliance@yamhillcco.org](mailto:compliance@yamhillcco.org) with any questions.

## Prior Authorization Reminder

Prior authorization information and the YCCO PA List located on the YCCO website here <https://yamhillcco.org/providers/policies-and-forms/>. The PA List is not inclusive of all codes that require authorization, the Prioritized List indicates clinical review requirements that also require authorization. The Prioritized List is located here <https://www.oregon.gov/oha/HPA/DSI-HERC/Pages/Prioritized-List.aspx>. The DMAP line search located in CIM also provides Prioritized List information.

***In the event that you submit a prior authorization for a service that has no PA requirements you will receive a fax notifying you that the request is not required and will be voided. This is not a denial however, it is the responsibility of the provider to check member eligibility and the Prioritized list to ensure the service is a covered benefit.***

## Claim/PA Denials & Filing a Member Appeal

YCCO has information on what actions to take for various denials, this information is on the website here <https://yamhillcco.org/providers/policies-and-forms/> you can also reach out to Customer Service 503-488-2800 or 855-722-8205 for assistance. Customer Service is there to help and can resolve many issues at the time of the call.

Please remember if the denial results in an NOABD (denial notice) a member appeal must be filed to have the denial reviewed. The form required to submit an appeal on behalf of the member is sent with the NOABD to the member, the provider, and also located on the YCCO website at the link above. To file an appeal on behalf of a member they must give written authorization.



**Yamhill COMMUNITY CARE**

**BRIDGING BEHAVIORAL HEALTH SUPPORT FOR YOUNG CHILDREN**

This one-day workshop is for educators, primary care providers, behavioral health providers, and home visiting professionals who support children from infancy through 3rd grade. Attendees will explore practical tools, resources, and strategies to better understand and respond to the behavioral health needs of young children.

**THIS IN-PERSON ONLY EVENT WILL EARN YOU 6 FREE CMES/CEUS!**

**Friday, October 10** **The McMinnville Grand Ballroom**  
**8:30 a.m. – 3:30 p.m.** **325 NE 3rd Street**  
**Doors Open at 8 a.m.** **McMinnville, Oregon 97128**

Register today: [yamhillcco.org/bridge2025](https://yamhillcco.org/bridge2025)



**YAMHILL COUNTY OPIOIDS, PAIN, ADDICTION, AND RECOVERY SUMMIT**

**OCTOBER 14, 2025**  
**6:00-9:00PM**  
**EVERGREEN AVIATION MUSEUM**  
 500 NE Captain Michael King Smith Way  
 McMinnville, OR

**DINNER INCLUDED!**

What we hope to achieve with this summit:

- Identify community factors that predispose patients to substance use disorder
- Describe evidence-based therapies for the treatment of pain, opioid and other substance misuse
- Reduce incidence of overdose, death, and other consequences of substance misuse in our community

To sign up, scan the QR code or visit:  
<https://bit.ly/opioidsummit2025>



**Yamhill COMMUNITY CARE** **WILLAMETTE VALLEY MEDICAL CENTER** **YAMHILL COUNTY** **Providence** **PMC** Providence Medical Center, PC

## Important billing update

Effective 7/1/2025, YCCO will pay standard DMAP rates for any provider who has not completed their YCCO credentialing from June 1, 2024 to April 1, 2025.

## Behavioral Health Prior Authorization Changes

Currently YCCO has an administrative PA referral via the CIM system requirement for payment of outpatient behavioral health services, this process will be removed beginning 8/1/2025 and no longer be required to be paid for the previously indicated services.

The BH Services that require prior authorization have been added to the YCCO PA List. The YCCO PA List is located on the website here <https://yamhillcco.org/providers/policies-and-forms/> as well as via CIM in the Provider Services section.

The BH Grid currently on the YCCO website will be retired on 08/1/2025 and will be removed.

## New One Pager Available for Language Services

There is a new one pager available from Passport to Languages for Providers. Individual Technical Assistance from Passport is also available to any clinic in the YCCO network. Please see details here:

[Passport to Languages for Providers](#)

## Community Resources, Trainings and Events

### FREE CEUs & Trainings

- [YCCO 2025 Free CEU's Trainings](#)
- [Behavioral Health & Aging 101 Free On Demand Virtual Training Modules](#)
- [What You Want to Know Wednesday 3.0 Summer Speaker Series](#)
- [Behavioral Health & Aging Conference \(Sept. 16-17\).](#)
- ECHO link <https://www.oregonechonetwork.org/programs>
- [Trauma Informed Trainings](#)

## Medicaid Program Updates

### Recent rule revisions

**OAR 410-120-2020:** Amended to add requirement for Managed Care Entities to send a written notice of approval for Health-Related Social Needs Housing service beginning Sept. 1, 2025, and for MCE to also provide written notice upon member request.

**OAR 410-200-0215:** Amended to update definition of "lawfully present" for the OHP Bridge – Basic Health Program.

**Multiple Medical Eligibility Rules:** Amends rules to enhance understanding, promote compliance, and support accurate eligibility determinations. No public comment was received for this rule change.

**Multiple School-Based Health Services Rules:** Amends rules to make them more clear and consistent. This rule change also makes changes to remove extra paperwork for

practitioners and allow more services and providers to be covered. [View public comment about these changes, and changes to the rules based on public comment.](#)

## Standing Items and Reminders

### YCCO seeks an OB/Gyn or women's health provider to join the credentialing committee

**YCCO Seeks Physician Advisors for Credentialing Committee—Join Us in Strengthening Provider Standards!**



Yamhill Community Care (YCCO) recently internalized health plan provider/facility credentialing and contracting activities. The Credentialing Committee is recruiting external physician advisors to assist in their efforts, and we have some specific provider types that we would like to recruit.

**They include the following:**

- ☑ Physician, Family Planning Obstetrics/Gynecology
- ☑ Physician, Hospitalist    ☑ Physician, Psychiatry

**We anticipate a one-hour commitment, every other month.**

**Anyone interested should reach out to Dr. Frank DiTirro at [fditirro@yamhillcco.org](mailto:fditirro@yamhillcco.org)**

## Invitation to Meaningful Language Access Metric Technical Assistance / Office Hours

YCCO invites you to bring your questions and concerns about language access service and data collection, particularly as it relates to the OHA metric and the data requests you are receiving from us.

- Need help understanding the spreadsheet template?
- Wondering why we're asking for this information?
- Have questions about how to share the data more effectively?

We will be available the **first Wednesday of the month at noon** to answer questions you may have regarding language access.

### First Wednesdays at 12:00 PM

Meeting ID: 275 360 845 694

Passcode: CE2Fj77i

For more information, email [QualityImprovement@yamhillcco.org](mailto:QualityImprovement@yamhillcco.org).

## OHA Health Care Interpreter Registry

Bookmark this resource! OHA has a searchable database of Health Care Interpreters: <https://hciregistry.dhsoha.state.or.us/Search>

This database is updated monthly and will only include interpreters who are currently active with effective certification/qualification and want to be publicly searchable with their contact information.

**For policies and forms, visit our [website today](#).**

[Send a message to YCCO](#)

[Subscribe to our monthly YCCO Provider Newsletter](#)



Yamhill Community Care | 807 NE Third St | McMinnville, OR 97128 US

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