

- Call Customer Service and give us the name of your Primary Care Provider (PCP). Your PCP is your family health care provider. This could be a doctor, a nurse practitioner or a physician's assistant. When you become a Yamhill CCO member, you can choose a PCP or we can assign you one. Don't have a PCP? Find a doctor who is open to new patients by using our Provider Search or by calling Customer Service.

Note: If you are a new patient, please call your PCP to establish care even if you're not sick.

- If you are pregnant, then you can search for a doctor (obstetrician) who handles Prenatal Care before the baby arrives. Or, call Customer Service.
 - Call your OB provider to establish Prenatal Care as soon as possible.
 - You'll also want to establish or maintain a patient relationship with your PCP.
- Make sure all of your providers have your new coverage information. Show them your Yamhill Community Care Organization ID card.
- If you take medications, then talk to your PCP about what medications your plan covers, or check our web site for drug coverage information. You can also call Customer Service.
 - As a new member, if you have trouble filling a prescription for a medication you've been taking, call us. We may be able to help you with a transitional supply.
- If you have diabetic supply needs, then tell your PCP what they are.
 - As a new member, if you have trouble getting diabetic supplies, call us. We may be able to help you get a transitional supply.
- If you need to know where you can get medical supplies or equipment, or want to set up mail order for your diabetic supplies, you can find a vendor by using our [Provider Search](#). You can also call Customer Service.