



FAQ for Members

Is Yamhill Community Care still a CCO?

Yes, Yamhill CCO is a private, not-for-profit organization. Yamhill CCO will continue to be a CCO and will continue providing the same benefits they have been providing you.

Is YCCO still covering OHP members and will I still get the same coverage?

Yes, YCCO is still serving OHP members and will continue to be your health plan. Providence is working with our physical health providers on our behalf.

Do I need to reapply for OHP?

No, you still have coverage with YCCO. You will receive a letter from OHP when it is time to reapply and that process will be the same as before.

Will I still get to see my same doctor?

We have tried very hard to keep people with their current provider. In some cases, we have had to make changes and you will be notified of the change. If your current provider is not who is on your card you can call customer service to see if you can get it changed.

Will I get a new card?

Yes, you will be receiving a new card with a new look. It has more information including helpful numbers to call in an emergency.

Will these changes affect my dental or behavioral health services?

No, there have been no changes to your dental or behavioral health providers. Their contact information will be on your new card.

Will I be able to have the same treatment?

YCCO will continue to follow the OHA guidelines as that tells us what we can cover. We will not be making changes to what services are covered and which ones are not.

What if I see a specialist, can I still go?

In most cases yes, but you will need to get a referral from your primary provider to continue seeing the specialist. You and your PCP will need to work together on this and decide on the best treatment for you.

If you have questions about your benefits or your primary care physician (PCP) please call customer service at 855-722-8205.