

# MINUTES



CAC Meeting / de la reunión

Facilitator / Facilitadora: Shanna Moon

Tuesday, October 8, 2024 5:00 P.M. – 7:00 P.M.

Scribe / Escriba: Deedee Bloomer

<p><b>Location:</b> Hybrid <b>Lugar:</b></p> <p><b>Dial-In:</b> <b>Llamar a la reunión:</b></p>	<p><b>In-Person at:</b> 819 NE 3rd St., McMinnville OR 97128 <b>Zoom Meeting / Reunión de Zoom</b> <a href="https://zoom.us/j/83722298812">https://zoom.us/j/83722298812</a></p> <p><b>Meeting ID / ID de la Reunión:</b> 837 2229 8812 <b>Dial in / Llamar:</b> +1 346 248 7799</p> <p>Cell Phone controls / Controles del teléfono celular: Press / Presione: *6 mute(silenciar) / unmute(reactivar el micrófono) *9 raise your hand(para levantar la mano)</p> <p>Si desea servicios de interpretación marque este número <b>+1 253 205 0468</b> y después este código <b>840 3696 9793</b> seguido por el símbolo # al escuchar la grabación. Nota: la grabación será en inglés pero al ingresar el código se le conectará con un traductor.</p> <p>For language interpretation, call <b>+1 253 205 0468</b>, and enter code <b>840 3696 9793</b> when prompted.</p>				
<p><b>Attendees:</b> <b>*Denotes absent</b> <b>Asistentes:</b> <b>*Denota ausente</b></p>	<p>Alejandra Cortes, Alisha Overstreet, *Cassie MacPherson, *Dan Cushing, *DeAnn Carr, Deedee Bloomer, Emily Johnson, Guadalupe Vega, *Hope Caldwell, Jeff White, *Jeanne McCarty, Jenefar de Leon Cossey, *Jenna Harms, *Jennifer Richter, *Jill Roe, Kristty Zamora-Polanco, *Larry Soderberg, *Laura Bivens, Maribel Dobbins, Rachel Flores, *Rosio Hernandez, Seamus McCarthy, *Shela Pennington, Shanna Moon, *Shannon Buckmaster, *Shay Mooster, Suey Linzmeier, Tyler Hartman, Caitlin Nemeth, Tracy Moon, Maria Laine – Spanish Interpreter</p>				
<p><b>Review Materials:</b> <b>Revisión de Materiales:</b></p>	<ul style="list-style-type: none"> <li>• Agenda / Programa</li> <li>• Executive Brief / Resumen ejecutivo</li> </ul>				
<p><b>Meeting Norms:</b> <b>Normas de la reunión:</b></p>	<table border="0"> <tr> <td style="vertical-align: top; padding-right: 20px;"><b>CARE</b></td> <td> <p>Courtesy: respecting time &amp; each other Agenda: staying on topic Roles: taking responsibility, prepare by reviewing materials Evaluation: meeting the goal and following norms</p> </td> </tr> <tr> <td style="vertical-align: top; padding-right: 20px;"><b>ATENCIÓN</b></td> <td> <p>Cortesía: respetar el tiempo y a los demás Programa: mantenerse en el tema de la conversación Papeles: asumir responsabilidad, prepararse revisando los materiales Evaluación: alcance de objetivos y cumplimiento de las normas</p> </td> </tr> </table>	<b>CARE</b>	<p>Courtesy: respecting time &amp; each other Agenda: staying on topic Roles: taking responsibility, prepare by reviewing materials Evaluation: meeting the goal and following norms</p>	<b>ATENCIÓN</b>	<p>Cortesía: respetar el tiempo y a los demás Programa: mantenerse en el tema de la conversación Papeles: asumir responsabilidad, prepararse revisando los materiales Evaluación: alcance de objetivos y cumplimiento de las normas</p>
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(A) Action / Acción, (D) Decision / Decisión, (I) Informational / Informativo, (P) Presentation or

## Handout / Presentación o Folleto

Time	Topic(s)	Details / Notes / Action Items
5:00 P.M. (10 min.)	<b>Welcome Bienvenidos</b>	Welcome/Tech/Warm up Review Agenda  Welcome our guest and potential new member in attendance.
5:10 P.M. (30 min.)	<b>CEO Update</b>	CEO Update (P)  CAC member questions / comments <ul style="list-style-type: none"><li>• Q: What is the CCO doing to: improve better service in the communities, connect members to the community, and make using the available services comfortable?</li><li>• A: YCCO has an extensive outreach program within the CCO and the Early Learning HUB. A lot of time investment goes into educating families about the Early Learning HUB, OHA and the CCO. The CCO engages with the community through hosting events, community-based granting to support the community health, to be healthier, and holds community listening sessions to ensure alignment with community voice.</li><li>• Q: How are community-based grants funded?</li><li>• A: CCOs' receive funding through OHA paid by tax dollars in the form of a per member per month amount, and a percentage of profits go back into the community through granting.</li><li>• Q: Are there concerns about procurement?</li><li>• A: YCCO is a model CCO for other CCO's which gives some confidence that we will receive another contract.</li><li>• Q: Can you say a couple of words about the new director of OHA?</li><li>• A: The new director of OHA has worked in the Biden Administration in health policy, shares our values of equity, primary prevention, and investing in Early Learning for new families and mothers who are expecting.</li><li>• Q: Does the CCO consider potential negative, long-term impacts on the health outcomes of individuals who go through the utilization and prior auth process then get denied services that have had them for years prior?</li><li>• A: This decision does not happen at the CCO level.</li></ul>

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<b>5:10 P.M.</b> (30 min.)	<b>CEO Update</b>	<p>There is a health review committee called HERC made up of doctors, dentists, and behavioral health providers that operate at the state level to determine what is clinically appropriate for OHP. Members are encouraged to use the grievances and appeals process as an option to have a denial possibly overturned.</p> <p>Other topics include:  A section on collective impact, and YCCO's positive track record of improving health outcomes.  YCCO's strategic plan and the infrastructure required to run a successful CCO to continue to achieve better health outcomes.</p>
<b>5:40 P.M.</b> (30 min.)	<b>Demographic Data</b>	<p>REALD-SOGI (P)  CAC Input (A)  Did not cover – Ran out of time</p>
<b>6:10 P.M.</b> (20 min.)	<b>Policy Review</b>	<p>Document review (P)  CAC Feedback (A)  Did not cover – Ran out of time</p>
<b>6:30 P.M.</b> (5 min.)	<b>Community Engagement Update</b>	<p>Engagement, Outreach (I)</p> <p>CAC members are invited to join community engagement events and noted that a stipend is available to CAC members who attend.</p> <p>The group discussed the following organizations or meetings they agreed would be some good places to bring information about the CAC. Interest was expressed in advocating for Veterans and their families and empowering staff to be advocates within these groups</p> <ul style="list-style-type: none"> <li>• The American Legions</li> <li>• Oregon Council Developmental Disabilities</li> <li>• System of Care Advisory Council</li> <li>• Veterans</li> <li>• Yamhill County Soil &amp; Water Conservation District regional meeting</li> </ul> <p>CAC Survey (A)</p> <p>Staff advised CAC members that a survey is being put together and would like to get CAC feedback on topics for the survey. The goal is to have the survey ready by</p>

Time	Topic(s)	Details / Notes / Action Items
<b>6:30 P.M.</b> (5 min.)	<b>Community Engagement Update</b>	next CAC meeting for review. In the meantime, CAC members can send questions over through email.
<b>6:35 P.M.</b> (5 min.)	<b>CAC Recruitment Flyer</b>	<p>CAC recruitment flyer update</p> <p>The CAC Recruitment flyer was updated with the feedback shared at last month's CAC meeting. Updated flyer shared on screen for review</p> <p>Next Steps:</p> <ul style="list-style-type: none"> <li>• CAC members to review updated English and Spanish flyers and provide feedback by next Tuesday 10/15</li> <li>• Communications to double-check that the QR code on the Spanish flyer directs to the Spanish link</li> </ul>
<b>6:40 P.M.</b> (5 min.)	<b>OHA Update(s) Registro y actualizaciones</b>	<p>Innovator Agent (I)</p> <p>The OHA Innovator Agent Update presentation and discussed the upcoming Young Adults with Special Healthcare Needs (YASHEN) program, set to launch in 2025, which aims to provide benefits to adults with certain health conditions. Services under YASHEN must be medically necessary and appropriate, as defined by the Health Evidence Review Commission. The program will initially cover 19 to 20-year-olds, with plans to expand to age 25 depending on funding availability.</p> <p>A series of Waiver webinars focused on the new housing benefit and health-related social needs coming up on the dates below</p> <ul style="list-style-type: none"> <li>• October 9th</li> <li>• November 13th</li> <li>• December 12th</li> </ul>
<b>6:45 P.M.</b> (5 min.)	<b>Early Learning and SIT Updates</b>	<p>Service Integration Specialist (I)</p> <p>Maribel shared updates, including a conversation with Shanna about the Service Integration Newsletter and the opening of Christmas applications for families.</p> <p>A member at the last Member Advocacy meeting asked what the Service Integration newsletter look like. The newsletter was added to this month's CAC packet information</p> <ul style="list-style-type: none"> <li>• CAC members to review the Service Integration Newsletter sent by Maribel for relevant resources and holiday assistance programs.</li> </ul>

Time	Topic(s)	Details / Notes / Action Items
<b>6:45 P.M.</b> (5 min.)	<b>Early Learning and SIT Updates</b>	Other Early Learning department staff will be coming to the future CAC meetings to give presentations around other Early Learning department programs over the next six months.
<b>6:55 P.M.</b> (5 min.)	<b>Action Item Update(s) and Review</b>	Reminders (Recordatorio) <b>Captured Action Items</b> (Capturar los puntos de acción) <ul style="list-style-type: none"> <li>• YCCO staff to process new applicant for CAC membership</li> </ul>
<b>7:00 P.M.</b>	<b>Adjourn Cierre</b>	For the Good of the Order (Por el bien del orden)

**Next CAC Meeting: Tuesday, November 15, 2024**

*Respectfully Submitted,*  
*Deedee Bloomer, YCCO Integrated Systems Coordinator*