MINUTES



CAC Meeting / de la reunión Tuesday, October 17, 2023 5:00 P.M. – 7:00 P.M. Facilitator / Facilitadora: Emily Johnson
Timekeeper / A cargo del tiempo: Emily Johnson
Scribe / Escriba: Deedee Bloomer

Location: Hybrid Lugar:		. McMinnville <i>or</i> g / Reunión de Zoom: https://zoom.us/j/95563486972	
Dial-In: Llamar a la reunión:	Dial in / Llama Cell Phone co	O de la Reunión: 955 6348 6972 ar: +1 253 215 8782 ntrols / Controles del teléfono celular: Presione: *6 mute(silenciar) / unmute(reactivar el micrófono) *9 raise your hand(para levantar la mano)	
Attendees: Asistentes:	*Alisha Overstreet, *Chris Trunde, *Clay Peterson, Deedee Bloomer, Emily Johnson, Jeff White, *Jenna Harms, *Jenn Richter, Laura Bivens, *Lupe Vega, Seamus McCarthy, Suey Linzmeier, Tyler Hartman, Kristty Zamora-Polanco, *Shannon Buckmaster, *Sean Cavaghan, Shanna Moon, Jeanne McCarty, Robin Ferrel, *Jenefar deLeon Cossey, Cassie McPherson, Shay Mooster, Rosio (No last name), Maribel Dobbins, Dan Cushing, Jackson Ross, Christine House, Jose Carillo Ariel – Spanish Interpreter, Maria Layne – Spanish Interpreter		
Review Materials: Revisiónde Materiales:	Agenda / Programa Executive Brief / Resumen ejecutivo		
Meeting Norms: Normas de la reunión:	CARE ATENCIÓN	Courtesy: respecting time & each other Agenda: staying on topic Roles: taking responsibility, prepare by reviewing materials Evaluation: meeting the goal and following norms Cortesía: respetar el tiempo y a los demás Programa: mantenerse en el tema de la conversación Papeles: asumir responsabilidad, prepararse revisando los materiales Evaluación: alcance de objetivos y cumplimiento de las normas	

(A) Action / Acción, (D) Decision / Decisión, (I) Informational / Informativo, (P) Presentation or Handout / Presentación o Folleto

Time	Topic(s)	Details / Notes / Action Items	Name
	Welcome Bienvenidos	 Welcome, Review Agenda New meeting calendar invites were sent out with the new start time of 5:00pm - agreed upon by CAC at last month's meeting 	Emily Johnson

Time	Topic(s)	Details / Notes / Action Items	Name
5:00 P.M. (10 mins)	Welcome Bienvenidos	Part of the meeting today is being filmed for the CAC recruitment video	Emily Johnson
(1011111)		 People can contact Shanna to opt out 	
5:10 P.M. (20 mins)		Member feedback: Access to behavioral health services for children	Jeanne McCarty Christine House
		Social Emotional Health Metric (Kindergarten Readiness) slide deck shared	Jackson Ross
		 This year YCCO is doing a deeper dive into Child Health Complexity – children 0 to 5 years of age with 3 or more social indicators 	
		 Approximately 110 children in the YCCO membership 	
		29 members with 0 services/touches	
		8 members with only 1 service/touch	
		 4100 families in the YCCO membership have children ages 0 to 5 years 	
		 A resource flyer was made for this age group that lists all of the available behavioral health providers and other early childhood resources 	
		 Resouce flyer will go out to families of all children 0 to 5 years 	
		 Since the flyers were printed, there are six new providers and six waiting to complete their credentialing 	
		 Early Learning Hub will reach out to families of children 0 to 5 with zero to one services/touch 	
		 Same resource flyer was made for Washington County and will go out to about 300 families there 	
		Behavioral Health Provider Asset Map was created will be imbeded within the YCCO web page in about 3 months	
		Feedback needed around these questions:	
		In your opinión, has access for children ages 0-5 improved since we started focusing on this population?	
		 There are more opportunities than there were before the pandemic for children 5 and under 	
		Telehealth increased - children do not do well in therapy online	

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5:10 P.M. (20 mins)	Behavioral Health Services	 What barriers do you encounter when trying to access MH services for you and your young child? When a child is in therapy and seems to be doing better, parents don't have the option to spread the appointments out more, then have to reapply when wanting to contine What barriers and resistance do you believe prevent our Hispanic families from accessing mental health services for their young children? Transportation issues Language barriers Families with more than one child cannot bring other children to appointments when getting NEMT transportation Multiple children in a car seat are not able to access transportation Please share your ideas on ways to engage and normalize BH Services for our Hispanic population It doesn't help when an Anglo person is trying to normalize to a Latinx person Warm hand offs Addressing issues while child is young Having somebody that looks like you and speaks like you that's had the same experiences is important Please share any positive experiences you've had when accessing mental health or behavioral health services for you and your child. No answers given to this specific question Group encouraged to share thoughts through emails if not comfortable sharing during the meeting. 	Jeanne McCarty Christine House Jackson Ross
5:30 P.M. (10 mins)	SHARE Funding	CAC Approve SHARE Funding	Emily Johnson
		At last months meeting, the CAC had a conversation about the applications received for this SHARE grant cycle. SHARE is Supporting Health for All through Reinvestment and meant to support programs that are related to social needs.	

Time	Topic(s)	Details / Notes / Action Items	Name
5:30 P.M. (10 mins)	SHARE Funding	 Is the Multigenerational Housing Request shovel ready or already have a building? This request is in the predevelopment stage – funds needed to establish the infrastructure to start the build 	Emily Johnson
5:40 P.M.	Surveys	Surveys: Grievance Update and LEP Review	Shanna Moon
(20 mins)		Grievance Update:	
		 The grievance survey has been finalized and sent out for use 	
		The survey was reduced down to five questions	
		Limited English Proficiency (LEP) Survey:	
		This survey is for people that don't speak English as their first language or at all. This survey is more expansive and focused on healthcare accessibility for the LEP population. This survey will be mailed out and/or given to LEP members at their appointments and is also incentivized.	
		Group feedback on survey questions:	
		CAC Member - The doctor office knew I needed an interpreter but one was not provided.	
		 Question 6 - Waiting 2 months for appointments. Maybe one option should be waiting more than 2 months 	
		 Question 7 – It might be hard for some people to pick just one answer 	
		 Rosio – It is more important to have a person in person. 	
		 Question 8 should have an All of the above answer 	
		What are you trying to get out of question 8? Is this intended to solicit the information or is it to help people know that this should be happening?	
		 If a number of people answer health care workers should let me know, the CCO can focus resources on training health care workers to make sure they are asking the questions and letting members know about the services 	
		Question 6 – add the words "have to" before	5 of 2

Time	Topic(s)	Details / Notes / Action Items	Name
5:40 P.M. (20 mins)	Surveys	the word "wait" - how long did you have to wait for your most recent health care visit Question 6 – is it regarding waiting in the office or to schedule an appointment Meant to be how long did you have to wait – not in office Question 7 and 8 are meant to be a single option choices to be able to prioritize Question 7 answers B and D seems similar – these two can be combined The surveys can be emailed out for more feedback around the questions if needed.	Shanna Moon
6:00 P.M. (10 mins)	CAC Recruitment Update	CAC Recruitment Update – Timeline, Member Interest Form, and Recruitment Video Timeline Update Moving forward with the plan to use summer time as a soft recruitment period Passive recruitment Posting things on social media Having flyers at events in the summer Member interest form Fall will be focused on developing relationships with any potential people that are interested Invites to CAC meetings Nurturing the relationship January would be focused on having people become official voting members each year CAC Video Update: YCCO needs volunteers to be in the CAC video to give testimonials about why they are on the CAC and any kind of personal motivations or experiences with contributing to the community. The video as an overall recruitment strategy that OHA has asked us to focus on to round out our membership to be representative of the community in Yamhill County.	Shanna Moon
6:10 P.M. (5 mins)	Housekeeping	Summer CAC Meeting Not discussed	Shanna Moon

6:15 P.M. (15 mins)	REALD/SOGI	Asking for REALD/SOGI Data	01 14
		Not discussed	Shanna Moon
(20 mins)	Check-in and Updates	, , , , , , , , , , , , , , , , , , , ,	Maribel Dobbins
	Registro y actualizaciones	OHA Innovator Agent Update – slide deck shared	Kristty Zamora- Polanco
		Redetermination Update	
		 So far 807,765 OHP members have gone through the redetermination process 	
		 70 percent of people have been able to keep their same Oregon Health Plan benefits 	
		 12 percent of people have not been eligible to renew their coverage 	
		Incorrect Renewal Notices Update	
		 11,700 members received incorrect approval notices in August 	
		 OHA calling members to notify 	
		 Benefits will continue through December 31, 2023 	
		All updates are available in the OHA Innovator Agent slide deck that will be emailed out after the meeting	
6:50 P.M.	Wrap-Up	Reminders (Recordatorio)	Shanna Moon
(5 mins)	Resumen	Captured Action Items (Capturar los puntos de acción)	
		Shanna will send out:	
		 LEP survey to CAC for more feedback 	
		 Check to see if Communities United is a nonprofit 	
		Email out OHA Innovator Agent slide deck	
		For the Good of the Order (Por el bien del orden)	
	Adjourn Cierre		Emily Johnson

Next CAC Meeting: November 21, 2023 Time: 5:00 PM to 7:00 PM

Respectfully submitted,
Deedee Bloomer, YCCO Integrated Systems Coordinator