

# MINUTES



**Community Advisory Council (CAC) Meeting**  
**Tuesday, April 19, 2022**  
**5:30 P.M. – 7:30 P.M.**

**Facilitator(s): Emily Johnson**  
**Timekeeper: Emily Johnson**  
**Scribe: Deedee Bloomer**

<b>Location:</b>	<b>Zoom Meeting:</b> <a href="https://zoom.us/j/95563486972">https://zoom.us/j/95563486972</a>	<b>Cell Phone controls:</b>
<b>Dial-In:</b>	<b>Meeting ID:</b> 955 6348 6972	Press *6 to mute/unmute
	<b>Dial in:</b> +1 (253) 215-8782	Press *9 raise your hand
<b>Attendees:</b> * denotes absent	Alexis Avery*, Alisha Overstreet, Chris Trunde*, Christina Cortez-Bannick*, Christina Le*, Clay Peterson*, DeAnn Carr*, Deedee Bloomer, Emily Johnson, Guadalupe Vega*, Jeff White, Jenna Harms*, Jennifer Richter*, Jessica Palacios, Jill Roe*, Jim Rickards*, Larry Soderberg*, Laura Wood, Michelle Dignan*, Rubi Ramirez, Seamus McCarthy, Suey Linzmeier, Tyler Hartman, Kristty Zamora-Polanco	
<b>Guest Attendees:</b>	Jose Chinaea – Spanish Interpreter	
<b>Review Materials:</b>	<ul style="list-style-type: none"> <li>• Agenda</li> <li>• OHA Innovator Agent Update</li> <li>• Survey Postcard</li> </ul>	
<b>Meeting Norms:</b>	<b>CARE</b> Courtesy: respecting time & each other Agenda: staying on topic Roles: taking responsibility, prepare by reviewing materials Evaluation: meeting the goal and following norms	

**(A) Action (D) Decision, (I) Informational, (P) Presentation or Handout**

Time	Topic(s)	Details / Notes / Action Items	Name
<b>Tiempo Duración</b>		<b>Detalles</b>	
<b>5:30 P.M.</b> (10 mins.)	<b>Welcome Bienvenidos</b>	Welcome, Roll Call, and Review Agenda	Emily Johnson
<b>5:40 P.M.</b> (30 mins)	<b>CEO Update</b>	CEO Quarterly Update – March Executive Brief shared <ul style="list-style-type: none"> <li>• Utilization is down compared to pre-pandemic</li> <li>• SWOT analysis results at next quarterly update</li> <li>• External quality review going on</li> <li>• CPW committee is getting ongoing technical assistance from Georgia Health Policy Center on a sustainability plan and recruitment of CPW Development Director to help make the CPW fund sustainable</li> </ul>	Seamus McCarthy

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<b>5:40 P.M.</b> (30 mins) Continued	<b>CEO Update</b>	<p>and perpetual</p> <ul style="list-style-type: none"> <li>No questions from the group around the quarterly update</li> </ul> <p>Seamus asked the group – “What does your experience with access to primary care and BH services look like these days?”</p> <p>Summary of replies:</p> <ul style="list-style-type: none"> <li>Concerns about shortage of healthcare providers and time to get appointments</li> <li>Concerns about accessing mental health care, especially when someone is not actively in crisis</li> <li>Experience with calling the CCO customer service number to get to support team (CHW’s or Care Managers) was great and helped in pushing along care/access. People may not know that they can call the CCO for help in getting care</li> </ul> <p>New patient paperwork can be complicated, especially if only online</p>	Seamus McCarthy
<b>6:10 P.M.</b> (20 mins.)	<b>Equi Institute Proposal</b>	<p>Emily received a proposal from an organization called the Equi Institute out of Portland. They are working on a project to do a statewide assessment of specifically LGBTQ individuals.</p> <p>Their goal is to do some comprehensive outreach to understand what some of the needs, issues, and strengths of those communities are. This aligns with the equity work that the CCO has been doing.</p> <p>This year 2022, the Equi Institute is doing all of the background information gathering, forming a steering committee, developing survey tools, and outreach materials</p> <p>Starting in 2023, they anticipate doing some outreach within all of the communities in Oregon.</p> <p>One of the CAC’s goals for 2023 is to do continued community health assessment that is population specific.</p>	Emily Johnson

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<p><b>6:10 P.M.</b> (20 mins.) Continued</p>	<p><b>Equi Institute Proposal</b></p>	<p>The idea would be that the CCO would use some of the CHIP dollars for this year. The Equi Institute is asking for somewhere between \$5,000 to \$10,000. In the first year, it would allow the CCO to make sure the rural areas within the service area are represented. The Equi Institute is also willing to come and do some training around the Medicaid benefit specific to gender affirming services along with education around the more social side of things like how to use language more inclusively.</p> <p>Next year, the Equi Institute and CCO would combine resources doing events and surveys together to eliminate double engaging people.</p> <p>Questions and/or comments from CAC members:</p> <ul style="list-style-type: none"> <li>• Does this organization target providers, members or both? <ul style="list-style-type: none"> <li>○ They target both. It is largely community facing so would be more member facing. The assessment will be community member facing. Would be around anyone of any income, Medicaid or not within the assessment as long as they identify as LGBTQ to IA+</li> <li>○ Their education would be more provider and staff facing</li> </ul> </li> <li>• This is a great idea that would provide a lot of synergy for the CCO in this area</li> <li>• Cost is very reasonable</li> <li>• Would BH be embedded in the process? <ul style="list-style-type: none"> <li>○ Yes</li> </ul> </li> <li>• Would this plan include areas such as Sheridan and Willamina <ul style="list-style-type: none"> <li>○ Equi does not have the resources to reach the smaller rural areas, that is why the CCO is trying to leverage and make sure those communities are represented</li> </ul> </li> </ul> <p>The proposal would be to allocate \$10,000 of CHIP funding to support partnership building and community assessment resourcing for 2022. The CAC would have another discussion in 2023 around the act of the assessment.</p>	<p>Emily Johnson</p>

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6:10 P.M. (20 mins.) Continued	<b>Equi Institute Proposal</b>	<p>The Equi Institute has had over one hundred applications for their steering committee. They plan on vetting the applications by asking, “How rural are you?”</p> <p>CAC Cochair - Motions to engage the Equi Institute for a year and not to exceed \$10,000</p> <ul style="list-style-type: none"> <li>• No one opposed to the motion</li> </ul> <p>The CAC supports proposal to partner with Equi Institute for a year with a budget of \$10,000.</p>	Emily Johnson
6:30 P.M. (20 mins.)	<b>Community Health Assessment Update</b>	<p>Listening sessions are taking place and the survey has been pushed out. At last count, the CCO had over 560 survey responses and 16 Spanish responses.</p> <ul style="list-style-type: none"> <li>• CCO set a goal of 1000 responses</li> <li>• Survey is open for almost another month</li> <li>• Hoping to get more Spanish and Tribal participants</li> </ul> <p>What are the agencies missing that still might need the survey information?</p> <ul style="list-style-type: none"> <li>• Paper surveys going to migrant and homeless communities</li> <li>• ESD migrant program</li> <li>• Migrant programs at the schools</li> </ul> <p>What information would you like to see in the CHA documentation? Be thinking about data that you would like to see specifically from the survey results.</p>	Emily Johnson
6:50 P.M. (20 mins.)	<b>Check-In and Updates</b>	<p><b>Early Learning Updates –</b></p> <ul style="list-style-type: none"> <li>• Family picnics planning in the works <ul style="list-style-type: none"> <li>○ Sheridan – June 27th</li> <li>○ McMinnville – July 13th</li> <li>○ Newberg – August 9<sup>th</sup></li> </ul> </li> <li>• Still recruiting for Parent Leadership council. Children must be under the age of 8 years old. Parents needed from: <ul style="list-style-type: none"> <li>○ Amity</li> <li>○ Yamhill / Carlton</li> </ul> </li> <li>• Kindergarten registration is coming up. Keep an eye out for dates and times</li> </ul>	Rubi Ramirez

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<b>6:50 P.M.</b> (20 mins.) continued	<b>Check-In and Updates</b>	<ul style="list-style-type: none"> <li>• SWOT analysis was done with the Parent Leadership Council and the Early Learning Council on things related to the Early Learning HUB. Results will inform the strategic plan for next cycle</li> </ul> <p><b>Innovator Agent –</b> April 2022 OHA IA document shared during Innovator Agent update</p>	Rubi Ramirez  Kristty Zamora-Polanco
<b>7:10 P.M.</b> (20 mins.)	<b>Meeting Wrap-Up</b>	Reminders: <ul style="list-style-type: none"> <li>• Captured Action Items</li> <li>• For the Good of the Order</li> </ul>	All
<b>7:09 P.M.</b>	<b>Adjourned</b>		Emily Johnson

**Next Community Advisory Council (CAC) Meeting:**

**May 17, 2022, 5:30 P.M. – 7:30 P.M.**

*Respectfully submitted,*

*Deedee Bloomer, YCCO Administrative Assistant*