AGENDA

Yamhill COMMUNITY CARE

CAC Meeting / de la reunión
Tuesday, March 12th, 2024 5:00 P.M. – 7:00 P.M.

Facilitator / Facilitadora: Shanna Moon
Scribe / Escriba: Deedee Bloomer

Location: Hybrid Lugar: **Dial-In: Llamar a la reunión:**	**Zoom Meeting** / Reunión de Zoom: https://zoom.us/j/83722298812 Or In-Person at: 819 NE 3rd St., McMinnville OR 97128 **Meeting ID / ID de la Reunión:** 837 2229 8812 **Dial in / Llamar:** +1 346 248 7799 Cell Phone controls / Controles del teléfono celular: Press / Presione: *6 mute(silenciar) / unmute(reactivar el micrófono) *9 raise your hand(para levantar la mano)
Attendees: Asistentes:	*Alisha Overstreet, Cassie MacPherson, *Clay Peterson, Dan Cushing, *DeAnn Carr, Deedee Bloomer, Emily Johnson, Guadalupe Vega, *Hope Caldwell, Jeff White, *Jeanne McCarty, Jenefar de Leon Cossey, *Jenna Harms, *Jennifer Richter, *Jill Roe, Kristty Zamora-Polanco, *Larry Soderberg, Laura Bivens, Maribel Dobbins, Robin Ferrel, *Seamus McCarthy, Shanna Moon, *Shannon Buckmaster, Shay Mooster, *Suey Linzmeier, Theresa Whitesides, *Tyler Hartman, Jenn Jackson, Rosio, Fabiola Ramos, Amber Kramer, Alejandro Cortez Spanish Interpreters – Maria Layne and Sasha
Review Materials: Revisiónde Materiales:	• Agenda / Programa • Executive Brief / Resumen ejecutivo
Meeting Norms: Normas de la reunión:	**CARE** — **C**ourtesy: respecting time & each other **A**genda: staying on topic **R**oles: taking responsibility, prepare by reviewing materials **E**valuation: meeting the goal and following norms ATENCIÓN — Cortesía: respetar el tiempo y a los demás Programa: mantenerse en el tema de la conversación Papeles: asumir responsabilidad, prepararse revisando los materiales Evaluación: alcance de objetivos y cumplimiento de las normas

(A) Action / Acción, (D) Decision / Decisión, (I) Informational / Informativo, (P) Presentation or Handout / Presentación o Folleto

Time	Topic(s)	Details / Notes / Action Items	Name
5:00 P.M. (10 min.)	**Welcome Bienvenidos**	Welcome/Review Agenda Ice Breaker – What color are you feeling like today?	Emily Johnson Shanna Moon

Time	Topic(s)	Details / Notes / Action Items	Name
5:10 P.M. (10 min.)	**Communications Update**	Member Newsletter Review Jenefar introduced the upcoming member newsletter. Purpose is to educate members about programs, initiatives, and highlight information valuable to members. • Newsletter to be released in Spring annually and followed up with a bi-annually addition in the Fall if needed • Available in English and Spanish • Survey at the end of the newsletter with five gift card prizes CAC group discussed the survey at the end of the new Member Newsletter and decided to cap the survey at a five question limit Jenefar requested any edits from the CAC group to be sent in by the end of the week. Contact Emily or Jenefar for any other comments	Jenefar de Leon Cossey
5:20 P.M. (10 min**.**)	**CAC Demographic Update Due**	Collecting Demographic Information OHA requires YCCO to collect demographic information about CAC members every year. Information obtained through REALD and SOGI surveys • REALD stands for: race, ethnicity, age, language, and disability • SOGI stand for: sexual orientation and gender identity In the past, YCCO has been collecting more information than they have been reporting or using. The survey used to be 30 questions and has now been scaled back to about 15 questions. CAC Feedback: • Send material out in a lot of different ways ○ Paper, social media, QR Code, mailers, texts, email, etc. • Include thorough instructions or explanations of material • Send survey out in English and Spanish	Shanna Moon

Time	Topic(s)	Details / Notes / Action Items	Name
5:20 P.M. (10 min.)	**CAC Demographic Update Due**	• Give survey during the meeting through paper survey or QR Code • 37% of YCCO members don't answer the ethnicity question Group encouraged to send emails to Emily or Shanna if they have any further questions, concerns or feedback	Shanna Moon
5:30 P.M. (15 min.)	**HRSN Update**	Health Related Social Needs (HRSN) Information for Review Emily gave the CAC group a basic review of what HRSN is and what the newly covered benefit means. • Climate devices went live March 1, 2024 • In November there will be a housing benefit specific to people who are at risk of losing their housing • In 2025 their will be a nutrition benefit that will cover things like medically tailored meals, some meal delivery, and a veggie RX program • YCCO has received zero referrals as of today The CCO has also released Community Capacity Building Funding (CCBF) outside of the regular Spring grant cycle that the CAC oversees. • The CAC will be reviewing the CCBF applications • Gone live as of March 12, 2024 • 1.3 million dollars to support agencies delivering those benefits • Applications are due April 22, 2024. *Action Item:* Emily will send out the links and the QR codes to all of the CCBF information. Send all questions around CCBF to Emily. The CCO has information and guidance around applying for funding and becoming an HRSN partner. New employee, Amber Kramer is the CCO's Health Related Social Needs Specialist. She is responsible for networking with and supporting the HRSN provider network.	Amber Kramer Emily Johnson

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5:45 P.M. (15 min.)	**Equity Updates**	Equity Workgroup Structure
		
		Equity Meeting Structure slide deck presented on screen. Shay reviewed the Equity Committee meeting structure and who the committee reports to
		• Reports up to the Board of Directors and the Leadership team
		• Oversees the health equity plan
		• Internal committee
		  o Three sub-committees
		    • Data Equity Workgroup – looking at the health disparities in care utilization
		    • Language Access Workgroup – continuously working on improvement of Culturally and Linguistically Appropriate Services (CLAS) standards and OHA's Health Equity Measure
		    • HR DEI Committee – new group, just forming. Human Resource led sub-committee on Diversity, Equity, Inclusion, and Belonging
		
		Feedback and Questions from CAC:
		• What distinction are you making between inclusion and belonging?
		  o Belonging is more than inclusion - everyone at the table feels like they're part of the group
			Shay Mooster

6:00 P.M. (40 min.)	**Language Access**	Language Access Toolkit Provider Certification Requirements <u>Provider Certification Requirements</u> Jenn J. the Provider Engagement Supervisor gave an overview around the purpose of the Provider Toolkit presented on screen and went over provider certification requirements The CCO is currently collaborating with bilingual providers and clinical staff to become certified or qualified interpreters by taking the proficiency certification test. • The CCO is providing technical assistance on how to get certified and some financial	Shay Mooster Emily Johnson Jennifer Jackson

Time	Topic(s)	Details / Notes / Action Items	Name
6:00 P.M. (40 min.)	**Language Access**	assistance in the form of scholarships to clinics who have staff that get their certification • The goal is that every limited English proficiency, deaf, or hard of hearing member receive interpretation by a certified or qualified interpreter at every visit with their provider No questions during meeting. If there are any questions, concerns, or comments that come up please feel free to reach out to Jenn J. Language Access Toolkit Emily shared the Member Language Access Toolkit on screen. YCCO is ready to send this out to members but translating it into multiple languages has proven difficult. • YCCO is in the process of working with interpreters to use design platforms that we use to recreate the beautiful Member Language Access Toolkit in as many languages as our members speak. • The goal is to mail out the Language Access Toolkit to the top five languages spoken by members right away • Language Access Toolkit will eventually be in all languages • Members have the right to get services in their language Emily and the CAC group discussed rights that members have related to language access and the services that are available. Used Language Access Toolkit as a visual. Feedback from CAC • Pharmacies have the ability to have an audio service contact people that have low vision at their home number and talk through the prescription	Shay Mooster Emily Johnson Jennifer Jackson
6:40 P.M (10 min.)	**OHA Update(s) Registro y actualizaciones**	Innovator Agent Update slide deck shown on screen Optum Change Healthcare Update – cybersecurity issue • Pharmacies were not able to fill perscriptions for members	Kristty Zamora-Polanco

Time	Topic(s)	Details / Notes / Action Items	Name
6:40 P.M (10 min.)	**OHA Update(s) Registro y actualizaciones**	• Was not a data breach, no impact on any state systems • Members can contact their CCO for assistance Medicaid Advisory Committee has open positions • Looking for people with professional lived experience with long-term care services or health professionals and physicians practicing outside of the Willamette Valley • Committee for the Oregon Health Policy Board OHA extended the redetermination deadline to December 2024 – details will be shared at next month's meeting	Kristty Zamora-Polanco
6:50 P.M. 5 min.	**Early Learning Updates**	Service Integration Specialist No updates	Maribel Dobbins
6:55 P.M. 5 min.	**Action Item Update(s) and Review**	Reminders (Recordatorio) **Captured Action Items** (Capturar los puntos de acción) • Emily will send out the links and the QR codes to all of the CCBF information.	Deedee Bloomer
6:30 P.M.	**Adjourn Cierre**	For the Good of the Order (Por el bien del orden)	Shanna Moon

Next CAC Meeting: April 9, 2024 5:00 P.M. to 7:00 P.M.