

MINUTES



CAC Meeting / de la reunión
Tuesday, July 18, 2023
5:30 P.M. – 7:30 P.M.

Facilitator / Facilitadora: Emily Johnson
Timekeeper / A cargo del tiempo: Emily Johnson
Scribe / Escriba: Deedee Bloomer

<p>Location: Hybrid Lugar:</p> <p>Dial-In: Llamar a la reunión:</p>	<p>819 NE 3rd St. McMinnville <i>or</i> Zoom Meeting / Reunión de Zoom: https://zoom.us/j/95563486972</p> <p>Meeting ID / ID de la Reunión: 955 6348 6972 Dial in / Llamar: +1 253 215 8782</p> <p>Cell Phone controls / Controles del teléfono celular: Press / Presione: *6 mute(silenciar) / unmute(reactivar el micrófono) *9 raise your hand(para levantar la mano)</p>
<p>Attendees: Asistentes:</p>	<p>*Alexis Avery, Alisha Overstreet, *Chris Trunde, *Clay Peterson, *DeAnn Carr, Deedee Bloomer, Emily Johnson, Jeff White, *Jenna Harms, *Jenn Richter, *Jill Roe, *Jim Rickards, *Larry Soderberg, *Laura Wood, *Lupe Vega, *Michelle Dignan, *Rubi Ramirez, *Seamus McCarthy, Suey Linzmeier, Tyler Hartman, Kristty Zamora-Polanco, Shannon Buckmaster, *Sean Cavaghan, Shanna Moon, Robin Ferrel, Hope Caldwell, Jeanne McCarty, Maria Layne – Spanish Interpreter</p>
<p>Review Materials: Revisión de Materiales:</p>	<ul style="list-style-type: none"> • Agenda / Programa • Executive Brief / Resumen ejecutivo
<p>Meeting Norms: Normas de la reunión:</p>	<p>CARE Courtesy: respecting time & each other Agenda: staying on topic Roles: taking responsibility, prepare by reviewing materials Evaluation: meeting the goal and following norms</p> <p>ATENCIÓN Cortesía: respetar el tiempo y a los demás Programa: mantenerse en el tema de la conversación Papeles: asumir responsabilidad, prepararse revisando los materiales Evaluación: alcance de objetivos y cumplimiento de las normas</p>

(A) Action / Acción, (D) Decision / Decisión, (I) Informational / Informativo, (P) Presentation or Handout / Presentación o Folleto

Time	Topic(s)	Details / Notes / Action Items	Name
<p>5:30 P.M. (15 mins)</p>	<p>Welcome Bienvenidos</p>	<p>Introductions</p> <ul style="list-style-type: none"> • Rubi Ramirez out – No Early Learning Updates • Alexis Avery has resigned as Co-Chair of the CAC as of mid-July 	<p>Emily Johnson</p>

Time	Topic(s)	Details / Notes / Action Items	Name
		<ul style="list-style-type: none"> ○ The CAC is in need of a co-chair and is now without Board of Directors representation from an OHP member. ● CAC Recruitment will be prioritized over the next 12 months. <ul style="list-style-type: none"> ○ Co-chair election and getting representation on the board will come after there are more members of the CAC ● Group agrees to cancel the August 2023 CAC meeting. <p>Action Item: Cancellation of August meeting to be sent out during today's meeting</p>	
5:45 P.M. (15 mins)	SDoH Screening	<p>SDoH Screening Questions</p> <p>YCCO is creating policy around SDoH screening tools given out by providers to members</p> <ul style="list-style-type: none"> ● In order to create a policy for providers, feedback is needed from CCO members and the community <p><u>Questions for the CAC and feedback:</u></p> <ol style="list-style-type: none"> 1. When you go to the doctor, are you asked questions about your social health needs – like housing, food, safety and security? <ul style="list-style-type: none"> ● Do you feel safe at home is asked at OB offices ● Kaiser Permanente does ask ● As a group most have not had any questions around social needs 2. Has anyone been asked these questions at any other type of service providers? <ul style="list-style-type: none"> ● All of the public health home visiting programs ask those questions ● Not seeing these questions in any public school, not to families in general ● Questions asked at PMC during a well child check up 3. What type of providers or locations do you feel should be asking patients these types of questions or do you think it should be specific 	Jeanne McCarty

Time	Topic(s)	Details / Notes / Action Items	Name
		<p>to certain providers?</p> <ul style="list-style-type: none"> • Feels right from the Primary Care Physician. • Would be concerned if the dentist was asking these questions. <p>4. Would you like to have the preference to sign something that says, yes, please share this information or that a provider could investigate a community information exchange and see your previous answers to these questions? Would you like to be able to say 'yes, I want you to share this information' or 'no, that feels too vulnerable.'</p> <ul style="list-style-type: none"> • It depends on the relationship with their provider and type of provider being seen. • Data sharing might be an option versus asking repeatedly. • They should always have a right to opt out of this process. • People receive information differently, having something visual without forcing either the patient or provider to make a connection might reduce anxiety. • Some caution with data sharing because of mistrust and distrust within the community • There is a power dynamic that is implied in an experience of filling out a healthcare form from a provider – fear of ramifications from saying no or not giving out the information. • The policies need to lead with the option of opting out/in and then a blurb about education. • Add a question at the beginning like - Do you want to talk to somebody that can refer you to resources? • Data sharing can lead to a preconceived idea or may invite bias in the way that you are treated. • Every facility should have a case manager that can bridge the gap between providers and help the individual navigate the systems. • If questions are going to be asked from providers, it must follow with help and resources to build trust. 	

Time	Topic(s)	Details / Notes / Action Items	Name
6:00 P.M. (15 mins)	THW Survey	<p>THW Survey Review</p> <p>YCCO's annual peer satisfaction survey has been expanded to include feedback from members who receive support and services from Community Health Workers (CHW) as well as Doulas.</p> <ul style="list-style-type: none"> • This survey is available in English as well as Spanish. • Available in a paper copy and electronically • The CHW letter has a QR Code that can be scanned, and the survey can be taken on a cell phone. • The peer satisfaction survey is currently being fielded through the end of August. • The CHW survey will be fielded in a similar way over a 2-month period. • The Doula survey will need to be fielded over the course of a year to gather as much feedback as possible. <p>Action Item: THW liaison will disseminate the CHW surveys as widely as possible and develop an access and barriers type of survey for the whole membership.</p> <ul style="list-style-type: none"> • Could the member newsletter be brought back and used as a possible vehicle of communication to announce upcoming surveys? <ul style="list-style-type: none"> ○ Current VISTA will meet and discuss bringing back the member newsletter now that a public relations staff member has been hired. <p>Action Item: YCCO to build a presentation out of current CAHPs data and past satisfaction survey data to help answer questions around root cause access problems for October CAC meeting.</p> <ul style="list-style-type: none"> • Any edits noted on member surveys can be forwarded to THW liaison. 	Hope Caldwell

Time	Topic(s)	Details / Notes / Action Items	Name
		Group gives informal approval to push surveys out.	
6:15 P.M. (60 mins)	CHIP Grant	<p>CHIP Grant Final Review</p> <p>CPW approved four projects - all approved by the Board and moving forward.</p> <p>The Board gave some consideration to two other programs the CAC still has questions about.</p> <ul style="list-style-type: none"> • A little more conversation needs to be had to make sure they do not overlap with existing programs and there are no concerns about any medical spending that may happen. <p>The CCO is looking to fund the Doulas in a sustainable way.</p> <p>The Board has approved funding for the remaining four programs and given the CAC full final decision-making ability to approve or reject the remaining programs.</p> <ul style="list-style-type: none"> ○ More details asked for by the CAC from one application. ○ If funded, would need to have stringent reporting requirements to make sure CCO knows what they are doing and that the CCO is not overlapping this funding. <p>Need to email absent members to follow up on voting – need one more yes vote.</p> <p>The group present motioned and approved for future CHIP grant funding cycles to have a larger grant budget.</p> <p>The group present motioned and approved four proposals.</p> <ul style="list-style-type: none"> • Note that one project will work with their partners to implement direct service within the year. • Unanimous vote for approval of all voting CAC members present. 	Emily Johnson
7:15 P.M. (15 mins)	Check-in and Updates Registro y	<p>OHA Innovator Agent:</p> <ul style="list-style-type: none"> • Slide deck available to CAC members for review 	Kristty Zamora-Polanco

Time	Topic(s)	Details / Notes / Action Items	Name
	actualizaciones	No Early Learning Updates	Rubi Ramirez
7:15 P.M. (10 mins)	Wrap-Up Resumen	<p>Captured Action Items (Capturar los puntos de acción)</p> <ul style="list-style-type: none"> • Cancellation of August meeting to be sent out during today's meeting. <ul style="list-style-type: none"> ○ Follow-up: Meeting has been cancelled and everyone has been notified • THW liaison to disseminate the CHW surveys as widely as possible and develop an access and barriers type of survey for the whole membership. • YCCO to build a presentation out of current CAHPs data and past satisfaction survey data to help answer questions around root cause access problems for October CAC meeting. <p>For the Good of the Order (Por el bien del orden)</p>	
7:28 P.M.	Adjourn Cierre		Emily Johnson

Next CAC Meeting: September 19, 2023 5:30 P.M. to 7:30 P.M.

*Respectfully submitted,
Deedee Bloomer, YCCO Integrated Systems Coordinator*