

April 2020 news & updates

04/06/2020 | YCCO Providers update issue 3



We want to keep you updated!

With COVID-19 at top of mind, we were not able to send out an official March update. We did however send a few time-sensitive updates regarding helpful webinar information. If you did not see those updates, you can view them below as a PDF.

We will continue to send out time sensitive updates throughout the month as needed.

[3/24/2020 Update](#)

[3/19/2020 Update](#)

It is our goal to provide you with the most up to date information available.

Currently, we are receiving multiple updates a day regarding COVID-19 topics from the Oregon Health Authority and other state organizations. We will let you know in a timely manner if any of the information we share has become inaccurate due to new updates and/or changes.

Thank you for your patience and support as we navigate the sharing of COVID-19 information.

[Questions or concerns? Click here to contact us!](#)

OHA release of information for Coverage of Telehealth Services

Some of the topics addressed include:

- Can I provide telephone/telemedicine services to a CCO member?
- What telephone/telemedicine codes are covered for physical health services?
- What codes are covered for behavioral health providers?



- Who do I call if I have more questions about telemedicine/telehealth?

OHA info update of telehealth services

Join OHA on Monday, April 6: OHA to host COVID-19 telehealth provider webinar, noon to 1 p.m.

Please join the Oregon Health Authority (OHA) for [a provider webinar on Monday, April 6, 2020, from noon to 1 p.m.](#) The webinar will cover a variety of questions OHA has received about the Oregon Health Plan's coverage of telehealth services during the COVID-19 pandemic. Topics include:

- Using telehealth services for the first time
- Billing and rates
- HIPAA compliance
- Provider types eligible for telehealth
- Resources

There will also be an opportunity for a Q&A with the presenters. All Oregon Medicaid provider types are welcome to attend.

Join us on Monday, April 6, from noon to 1 p.m. PDT.

To register, go to <https://attendee.gotowebinar.com/register/8833558187348243212>.

Questions?
Email: COVID.19@dhsaha.state.or.us.

OHP coverage of telephone/telemedicine/telehealth services

NEW "HERC" GUIDELINE

Click the buttons below to view the new Health Evidence Review Commission Guideline clarifying expanded coverage of synchronous audio and video, online (e.g. patient portal) services and provider-to-provider consultations for physical and behavioral health.

[View "HERC" Guideline document](#)

[Go to OHA Guidelines webpage](#)

[View official Telehealth guidance update from OHA and DCBS](#)

Other updates from the Oregon Health Authority

Click the links below to view official information from OHA

[Expanded OHP telemedicine for behavioral health - released 3/20/20](#)

[Fee-for-service telemedicine expansion - released 3/23/20](#)

[OHP oral health telemedicine guidance - released 3/26/20](#)

[How to bill for COVID-19 services provided to Oregon Health Plan members - released 3/30/20](#)

