



Birth Doulas planning to bill Yamhill Community Care (YCCO)

A Birth Doula is a birth companion who provides personal, nonmedical support to women and families throughout a woman's pregnancy, childbirth, and post-partum experience. This is a covered benefit for eligible Oregon Health Plan members.

2025



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▪ **STEP 1**

Meet OHA requirements for Birth Doula certification

- Complete an approved training program; **or**
- Provide documentation that you have completed all birth doula training requirements listed in OAR 410-180-0375 **and**
- Meet the 6 hours cultural competency course requirements through an approved training program for doulas.
- Be grandfathered in as a Birth Doula. To find out more about the Legacy Clause visit https://www.oregon.gov/oha/EI/Pages/THW_birthdoulas.aspx

Note: A list of OHA approved trainings can be found here:

<https://www.oregon.gov/oha/EI/Pages/THW-Training-Programs.aspx>

▪ **STEP 2**

Complete the oral health training requirement

Effective May 13, 2019, THWs are required to complete the OHA's THW oral health training. To learn more about OHA's oral health training requirement and view available oral health trainings visit:

<https://www.oregon.gov/oha/EI/Pages/THW%20Oral%20Health%20Requirements.aspx>

Note: The training is free of charge. Once you complete the training you will receive an email from OHA notifying you that you have completed this task. You will need to save a copy of this notification to submit with your THW application as indicated below in Step 3.

▪ **STEP 3**

Submit THW certification application and required documents to OHA.

- Create an account in the Health Workforce Registry Applicant Portal: <https://healthworkforceregistry.oregon.gov/>
- Be sure to have the following documents before beginning application:
 - A clear copy of your government-issued identification
 - THW (Doula, CHW, NAV, PSS, PWS) training certificate
 - Oral health training certificate (name and hours must be on the certificate)
 - Any other required documents specific to the worker-type

*The Health Workforce Registry is now offered in Spanish, as well.

- [Traditional Health Worker Full Certification and Renewal Application - Spanish version](#)

Note: When setting up an account portal, use your original email address. After confirming your account is active you can then update any information

- Complete Background Check
 - The THW Program will review your application for completeness. If your application is complete, we will submit your information to the Background Check Unit (BCU) to start your background check. Completing the background check is a required step for all applicants - unless you have been approved by a background check initiated by our program within one year.
 - You will be sent an email from the BCU with a link to provide your consent and disclosure (also check your spam/junk folder). You have 7 days to complete this step or your application will be closed. If your background check closes, please email THW.program@odhsoha.oregon.gov to request a resubmission.
 - Occasionally, the BCU will require fingerprints or request more information regarding the details in your background. The THW Program will email you a fingerprint letter with thorough instructions on how to get your fingerprints taken. If more information is requested, the BCU will mail a letter with instructions. Your diligence in monitoring emails and following the process is greatly appreciated.
 - The BCU will notify you and the OHA THW Program once your background check is completed. If approved, the THW Program will then process your THW Certification application and provide you with your THW registration number. Your certification will automatically be added to the [THW Registry](#)

Note: This process will take around 4 weeks to complete.

▪ **STEP 4**

Obtain a National Provider Identification (NPI) Number

To bill Oregon Medicaid, you will need to obtain an NPI number.

- Apply on the National Plan and Provider Enumeration System website:
<https://nppes.cms.hhs.gov/#/>

Note: For reference, the taxonomy code for a Birth Doula is 374J00000X.

▪ **STEP 5**

Apply and become an Oregon Medicaid Provider

To bill Oregon Medicaid, you will need to obtain an active Medicaid ID number.

• To enroll visit: <https://www.oregon.gov/OHA/HSD/OHP/Pages/Provider-Enroll.aspx?wp2488=l:100> to complete required forms OHP 3113. Enter provider Type 13, specialty code 601. Include your NPI and a copy of your OEI certification.

Note: For assistance obtaining an Oregon Medicaid ID number you may contact YCCO Provider Customer Service via email at <https://yamhillcco.org/contact-us/> or via phone at 855-722-8205 (TTY 711).

▪ **STEP 6**

Submit Provider Roster and Site Listing to YCCO THW Liaison

Contact YCCO's THW Liaison at hcaldwell@yamhillcco.org to obtain the Provider Roster and Site Listing document. Once completed, submit the forms via email to the THW Liaison at hcaldwell@yamhillcco.org.

Your participation ensures YCCO maintains the most up-to-date information on our THW Provider Network, helping to enhance accessibility and coordination of services for our members

▪ **STEP 7**

Deliver covered services to YCCO Members

- **Global Doula Benefit**

The global doula benefit is four maternity support visits (two visits before delivery and two visits after delivery), and doula support provided on the day of delivery. The maternity support visits can be at the mother's home, or as part of a mother's office visit.

- Bill only once per pregnancy.
- Bill after the day of delivery.

- **Partial Service**

YCCO will pay for partial services when a doula provides some, but not all, services included in the global doula benefit.

- Bill once for each visit actually provided (up to two prenatal and two postpartum visits).
- For labor and delivery support, bill only one of the following delivery codes per patient.

- **Additional Support Visits**

YCCO will pay up to four additional support visits to be billed separately beyond the global birth doula package. The additional support visits may occur anytime in any combination of prenatal and postpartum visits, continuing for 12 months following the end of the pregnancy.

Note: Please contact YCCO's THW Liaison at: hcaldwell@yamhillcco.org to obtain the most current reimbursement rates for doula services.

- **STEP 8**

Notify THW Liaison of YCCO member activity

When you start providing services our YCCO members, please send the following information to YCCO's THW Liaison at: hcaldwell@yamhillcco.org.

- Member Name:
- Member Date of Birth:
- Estimated Due Date:
- Types of Services Requested from YCCO Member (e.g., prenatal support visits, delivery support, postpartum visits):

- **STEP 9**

Send Claims to YCCO

Yamhill CCO will be billed for all services provided to Health Plan Members regardless of primary or secondary diagnosis position. All bills for service to Yamhill CCO Members should be submitted directly to Yamhill CCO. Members only receive a bill for non-covered services when there is an authorization denial from the health plan and a waiver form has been signed between a Member and the Provider. The waiver form "Client Agreement to Pay for Health Services" (Form OHP 3165) is available on the OHP website.

Oregon Medicaid billable code for Doula services and instruction for billing OHA are on the OHP Billing Tips page listed under [Doula Billing Guide](#).

Claims for Yamhill CCO Members should be submitted electronically whenever possible. Paper claims can be mailed to:

Yamhill Community Care Claims

PO Box 5490

Salem OR 97304

Note: Yamhill CCO accepts electronic claims through various clearinghouses. For more information, please contact a Provider Relations Representative, call Yamhill CCO Customer Service at 855-722-8205, or refer to the YCCO Provider Handbook.

The YCCO Provider Handbook can be found here:

<https://yamhillcco.org/providers/policies-and-forms/>

The YCCO Member Handbook can be found here:

<https://yamhillcco.org/wp-content/uploads/Yamhill-Community-Care-Member-Handbook-2025.pdf>

If you are a new provider needing portal access or an existing provider with portal questions, please call Customer Service at 855-722-8205.