# AYIN Quality Insights Metrics Platform

ALITY PROFI	LE				0	verview	Opport	tunities	Co	mpariso	n	Patien	ıt List	
Group (All) *	Office (All)	Provider Name	• (All)	re Type	Measure N (All)	ame *	Reporting Pe	eriod .						
Measure Type	Measure Name	Measure Code	Passing / Total	Opportunities	Needed to Hit Target									
	Adol Imm Combo1	IMA-1	432 / 555	123	48				78%					
	Adol Imm Combo2	IMA-2	192 / 555	363	33		35%							
	Child Imm Combo2	CIS-2	246 / 384	138	69			64%						
Prevention	Dental Ages 1-5 Prevent	DEN-1-5-Prev	614 / 3464	2,850	959	18%								
	Dental Ages 6-14 Prevent	DEN-6-14-Prev	1473 / 6489	5,016	2778	23%								
	DHS Assmt	DHS	8/15	7	6		S	3%						
	Well-Child 3-6	W34	652 / 2530	1,878	1335	26	%	]						
	ED Util for MI*	EDMI	1355 / 43787	1,355	0	3%								
	IET Engage Adult	IET-Eng-Adult	87 / 463	376	0	19%								
	IET Init Adult	IET-Int-Adult	174 / 463	289	43		38%			L				
Special Health Needs	Oral Eval Diabetes	OED	87 / 1024	937	188	8%		1						
	PPC Postpartum	PPC-Post	92 / 230	138	49		40%							
	PPC Prenatal	PPC-Pre	88 / 230	142	121		38%							
						0% 10%	20%	30%	40%	50%	60%	70%	80%	90%
									Success	Percentage				
View Patients for Missed Targets		Trent Artic									Inverse	measure	lower is h	ottor 👩
		I arget Achieve	a 🔛 rarget Mis	sea							. TUAGLEG	measure:	IUWEF IS D	. U

## **Tutorial of Top Functions for Clinics**

- 1. Accessing Insights From CIM
- 2. <u>Review Current Metrics Performance for your clinic(s)</u>
- 3. Exporting Gap Lists for Incentive Metrics



Yamhill Community Care, July 2020

#### **Accessing Insights From CIM**

1. Once logged in to CIM, hover the curser over the grey-colored tool bar on the left side of the screen until the full tool bar appears.



2. Select "Quality Metrics" from the "Insights" menu item at the bottom of the list.



3. Select "YCCO Metrics" at the top of the page.



4. Insights will appear, with the "Overview" tab as the default starting page.



### **Review Current Metrics Performance for your clinic(s)**

included on this page.

Navigate to the Overview tab from the available tabs at the top of the page (*Note: "Overview" tab* opens by default when first accessing Insights). A list of metrics that apply to your clinic will appear in the field below, including a graph showing current metrics performance.\* Metrics that are current meeting target are colored blue on the graph, and metrics that have not yet been met are colored in gold.

					(	Overview	Opport	unities	Comparison	Patient	List
Group Other/Undefined	Office     NO PCP LISTED	Provider Na	ame •	Measure Type (All)	• [	1easure Name (All)	¥				
Measure Type	Measure Name	Measure Code	Passing / Total	Opportunities	Needed to Hit Target						
	Adol Imm Combol	IMA-1	1/1	0	0				100%		
Provention	Dental Ages 1-5	IMA-2	0/1	1	1	704					
Frevention	Prevent Dental Ages 6-14	DEN-1-5-Prev	2/59	57	37	3%					
	Well-Child 3-6	W34	1/4	3	3	25	;%				
	ED Util for MI*	EDMI	2 / 182	2	0	1%					
Special Health Needs	Oral Eval Diabetes	OED	0 / 2	2	1	0%					
View Patients for Missed Targets											
View Patients for Missed Targets e list of me	trics you see	Target Achiev	ed Target Mis	he one yc	ou see	in this t	utorial		* Invi	erse measure: lo	wer is bet er.

3. Use the filters at the top of the page to filter based on any of the available criteria (*Note: if you only oversee one clinic many of these filters will have only one option and can therefore be disregarded*)

ity: Patient has not met the measure as of the end of the reporting period

· CCO metric specifications are published by the Oregon Health Authority

Total Opportunities: The number of measures the patient has not met as of the end of the reporting period.
 Needed to Hit Target: The number of opportunities that need to pass to achieve the selected target
 Passing / Total: The number of patients who have passed the measure compared to the total number of
 patients considered within the measure.

An asterisk (\*) in the Patient ID column indicates the patient is no longer enrolled as of the end of the reporting
period.
 "Inverse measure: lower is better.

Pass: Patient has met the measure.

Additional Information:

Group	Office	Provider Name	Measure Type	Measure Name
(AII) ·	(All) •	n/a 🔻	(AII) •	(All) 🔻

#### **Exporting Gap Lists for Incentive Metrics**

1. Navigate to the Overview tab from the available tabs at the top of the page. A list of metrics that apply to your clinic will appear in the field below, including a graph showing current metrics performance (*Note: The list you see may differ from the one you see in this tutorial*). Metrics that are current meeting target are colored blue on the graph, and metrics that have not yet been met are colored in gold.

ALITT PROFI	LE					Overview	Opportunitie	es Compariso	on Patient List	ĺ
roup Dther/Undefined	Office NO PCP LISTED	Provider Na	ame •	Measure Type (All)	<b>.</b>	Measure Name (All)	T			
1easure Type	Measure Name	Measure Code	Passing / Total	Opportunities	Needed t Hit Targe	to et				
	Adol Imm Combo1	IMA-1	1/1	0	0			100%		
Prevention	Adol Imm Combo2	IMA-2	0/1	1	1	0%				
	Dental Ages 1-5 Prevent	DEN-1-5-Prev	4 / 61	57	24	7%				
	Dental Ages 6-14 Prevent	DEN-6-14-Prev	2 / 59	57	37	3%				
	Well-Child 3-6	W34	1/4	3	3	25%	6			
Special Health Needs	ED Util for MI*	EDMI	2 / 182	2	0	1%				
	Oral Eval Diabetes	OED	0 / 2	2	1	p%				
						0% 10%	20% 30%	40% 50% Success Percentag	60% 70% 80% e	90%

2. Hover your curser over any of the bars to show basic statistics for that metric. Click on the bar to display the "Click to view opportunity details" link in blue text. Click on that link.

Measure Type	Measure Name	Measure Code	Passing / Total	Opportunities	Needed to Hit Target	
	Adol Imm Combo1	IMA-1	1/1	0	0	100%
	Adol Imm Combo2	IMA-2	0/1	1	1	
Prevention	Dental Ages 1-5 Prevent	DEN-1-5-Prev	4 / 61	57	24	7%
	Dental Ages 6-14 Prevent	DEN-6-14-Prev	2 / 59	57	37	Prevention: Dental Ages 1-5 Prevent
	Well-Child 3-6	W34	1/4	3	3	Current Rate: 7% Target Rate: 45%
Special Health Needs	ED Util for MI*	EDMI	2 / 182	2	0	Total Opportunities: 57
Special freatur Neeus	Oral Eval Diabetes	OED	0 / 2	2	1	Opportunities Needed to Hit Target: 24 Click to view opportunity details
						0% 20% 20% 20% 20% 20% 20% 20%
						Success Percentage

- 3. This will bring up a list of individuals who are eligible to meet the metric but have not met it yet. Insights refers to these as "Opportunities".
  - a. If you would like to review a list of individuals who have met the metric, along with the date of service that resulted in them meeting the metric, select the "Status" Menu and then select "Pass".

Group	Office	Provider 1	Name Status					
Other/Undef	ined  NO PCP	LISTED V n/a	Opportuni	ty 🔻				
o download	the report, click on the r	nember ID neader, select the	Download button within rabi	earther choose the crosstab form	at.			
					Members Receiving	Dental Services - Ages	1-5 -	
					P	reventive		
atient ID	Patient First Name	Patient Last Name	Office	Provider	Status	Last Service		
111111	1.		NO PCP LISTED	n/a	Opportunity			
11111	(1) (1) (1) (1) (1) (1) (1) (1) (1) (1)		NO PCP LISTED	n/a	Opportunity			
-1-1-1-	-12121							
111111	a tatat da ser estas de la composición		NO PCP LISTED	n/a	Opportunity			
11111	(1) (1) (1)		NO PCP LISTED	n/a	Opportunity			
- 1 - 1 - 1				10.0				
111111	a tatat da ser estas de la composición		NO PCP LISTED	n/a	op Status			
11111	1000		NO PCP LISTED	0/2	Opportunity	, <del>,</del>		
21212L			NO PEP LISTED	104	opportunity			
111111	a tatat da ser estas de la composición		NO PCP LISTED	n/a	op (All)		-	
11111-	- 1414 March 1997			-/-	on Opportunity			
2020 - E			NO PCP LISTED	nya	Dees	+1	4	
111111	a tatat da ser estas de la composición		NO PCP LISTED	n/a	op			
11111-	- 1414 March	-121212121212121	10.000.00700	- 1-				
2020 - C			NO PCP LISTED	n/a	Opportanity			
11111	1.		NO PCP LISTED	n/a	Opportunity			
-1-1-1-	- 121212							
11111	a tututut	<ul> <li>Second and the second se</li></ul>	NO PCP LISTED	n/a	Opportunity			
111111	a tatat sa		NO PCP LISTED	n/a	Opportunity			
-1-1-1-	- 141414							
11111	a tatatat		NO PCP LISTED	n/a	Opportunity			
11111	a tatat da series de la composición de		NO PCP LISTED	n/a	Opportunity			
-1-1-1-	-14141							
11111	101010		NO PCP LISTED	n/a	Opportunity			
11111	111111		NO PCP LISTED	n/a	Opportunity			
212121-	-14141			· •				
111111	a futur da series		NO PCP LISTED	n/a	Opportunity			

4. To download this list in a format that is compatible with Excel or other spreadsheet programs, select the "Download" button in the far lower right-hand corner of the window. This will bring up a window with different options to download the data. Select "crosstab", and another window will appear indicating that the file has been generated. Select "download" to download the file in .csv format.

